## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Details : VE683						
Priority:	Low					
Created By:	Admin - Apurva Vajaria					
Complaint Mob.	9742015015					
Technician Name :	Anil Yadav		Technician :	hnician Mobile 808092298		
Ticket Type :	Complain Date & Time :		18-11-2019 12:20:57			
Vendor Details :						
Company Name/Client Name :	Concentrix Services India Private Limited - MT	Customer's Mobile :	9742015015		Name :	Madhu Sir- Mt
Address:						
Bangalore , , , 560037 , Karnataka						
AMC Details :						
Expiry Date :	01-01-1970 05:30:00	Type:				
<b>Product Name:</b>	Access					
Complain:	The 3rd floor Server room Pin pad reader is not working					
Technician Comment :	server room keypad reader install of other location and this reader kaypad faulty so need replace.					
Complain Operator :	Desktop - Apurva Vajaria					
Remark:	server room keypad reader install of other location and this reader kaypad faulty so need replace.					
<b>Status History :</b>	Date Time	Technician Name	Status		Remark	Sign
	19-11-2019 05:04:02	AnilYadav	Completed	reader in location a	om keypad stall of other and this reader aulty so need	Xu
	18-11-2019 12:21:07	AnilYadav	New			-
	18-11-2019 12:20:58	AnilYadav	New			-
Previous Complain History :	Date Time	Technician Name	Remark			
LIIGUI y •	14-11-2020 08:37:53		All access door problem solved. Now all doors working properly Buzzer working properly			
	10-11-2020 02:50:42		We checked the came BNC connector problem now that camera is working			