

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2058																									
Priority :	High																								
Created By :	Customer - Madhu Sir- Mt																								
Complaint Mob. No. :	9742015015																								
Technician Name :	Yash Doshi		Technician Mobile :	8080922986																					
Ticket Type :	Complain	Date & Time :	20-10-2020 08:49:57																						
Vendor Details :																									
Company Name/Client Name :	Concentrix Services India Private Limited - MT	Customer's Mobile :	9742015015	Name :	Madhu Sir-Mt																				
Address :																									
Bangalore , , , 560037 , Karnataka																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	Dear Team, This Is To Inform You That We Are Unable To View DVR & NVR CCTV Playback And Main View In IVMS Application, Kindly look into this issue and Do The Needful.																								
Technician Comment :																									
Complain Operator :	Desktop - Madhu Sir- Mt																								
Remark :	done via remote access																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-11-2020 11:52:16</td><td>YashDoshi</td><td>Completed</td><td></td><td>-</td></tr><tr><td>20-10-2020 10:19:12</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr><tr><td>20-10-2020 08:49:57</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	25-11-2020 11:52:16	YashDoshi	Completed		-	20-10-2020 10:19:12	YashDoshi	New		-	20-10-2020 08:49:57	YashDoshi	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-11-2020 08:37:53</td><td></td><td>All access door problem solved. Now all doors working properly Buzzer working properly</td></tr><tr><td>10-11-2020 02:50:42</td><td></td><td>We checked the came BNC connector problem now that camera is working</td></tr></tbody></table>					Date Time	Technician Name	Remark	14-11-2020 08:37:53		All access door problem solved. Now all doors working properly Buzzer working properly	10-11-2020 02:50:42		We checked the came BNC connector problem now that camera is working											
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