

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE2051</b>																									
<b>Priority :</b>	High																								
<b>Created By :</b>	Customer - Madhu Sir- Mt																								
<b>Complaint Mob. No. :</b>	9742015015																								
<b>Technician Name :</b>	Yash Doshi		<b>Technician Mobile :</b>	8080922986																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	19-10-2020 12:43:41																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Concentrix Services India Private Limited - MT	Customer's Mobile :	9742015015	Name :	Madhu Sir-Mt																				
<b>Address :</b>																									
Bangalore , , , 560037 , Karnataka																									
<b>AMC Details :</b>																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
<b>Product Name :</b>	Access																								
<b>Complain :</b>	Dear Team, This is to Inform you that we are not able to login In Netxs application. Showing Some Error at MT location Please look into this issue and do the needful.																								
<b>Technician Comment :</b>																									
<b>Complain Operator :</b>	Desktop - Madhu Sir- Mt																								
<b>Remark :</b>	done via remote access																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-11-2020 11:52:26</td><td>YashDoshi</td><td>Completed</td><td></td><td>-</td></tr><tr><td>20-10-2020 03:20:51</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr><tr><td>19-10-2020 12:43:41</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	25-11-2020 11:52:26	YashDoshi	Completed		-	20-10-2020 03:20:51	YashDoshi	New		-	19-10-2020 12:43:41	YashDoshi	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-11-2020 08:37:53</td><td></td><td>All access door problem solved. Now all doors working properly Buzzer working properly</td></tr><tr><td>10-11-2020 02:50:42</td><td></td><td>We checked the came BNC connector problem now that camera is working</td></tr></tbody></table>					Date Time	Technician Name	Remark	14-11-2020 08:37:53		All access door problem solved. Now all doors working properly Buzzer working properly	10-11-2020 02:50:42		We checked the came BNC connector problem now that camera is working											
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