


Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1460					
Priority :	High				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9742015015				
Technician Name :	Mayur Yadav		Technician Mobile :	8411951301	
Ticket Type :	Complain	Date & Time :	13-06-2020 11:43:37		
Vendor Details :					
Company Name/Client Name :	Concentrix Services India Private Limited - MT	Customer's Mobile :	9742015015	Name :	Madhu Sir-Mt
Address :					
Bangalore , , , 560037 , Karnataka					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	The DVR-1 Camera # 13 3rd Floor Avalon near Sandeep sir cabin PBA door camera showing video loss				
Technician Comment :	1. Dvr-1 / 1,3,8,14 Dvr-2 /10 Dvr- 3 /1,5,6 Dvr-4 /2,5,4,7,12 blure issue solve. 2. bms dvr-1/13 video loss issue solve. 3. delta room EM lock and buzzer issue solve. 4. Vm-ware door 5 buzzer issue solve. 5. Avalon and delta traning PBA door buzzer issue solve. 6. 3rd floor galaxy 2 EM lock issue solve. 7. 3rd foor avalon main door buzzer issue solve buzzer port in panel no 2 interchange with GPO -1 to GPO-4.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	1. Dvr-1 / 1,3,8,14 Dvr-2 /10 Dvr- 3 /1,5,6 Dvr-4 /2,5,4,7,12 blure issue solve. 2. bms dvr-1/13 video loss issue solve. 3. delta room EM lock and buzzer issue solve. 4. Vm-ware door 5 buzzer issue solve. 5. Avalon and delta traning PBA door buzzer issue solve. 6. 3rd floor galaxy 2 EM lock issue solve. 7. 3rd foor avalon main door buzzer issue solve buzzer port in panel no 2 interchange with GPO -1 to GPO-4.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	14-06-2020 01:23:29	MayurYadav	Completed	1. Dvr-1 / 1,3,8,14 Dvr-2 /10 Dvr- 3 /1,5,6 Dvr-4 /2,5,4,7,12 blure issue solve. 2. bms dvr-1/13 video loss issue solve. 3. delta room EM lock and buzzer issue solve. 4. Vm-ware door 5 buzzer issue solve. 5. Avalon and delta traning PBA door buzzer issue solve. 6. 3rd floor galaxy 2 EM lock issue solve. 7. 3rd foor avalon main door buzzer issue solve buzzer port in panel no 2 interchange with GPO -1 to GPO-4.	
	13-06-2020 11:44:23	MayurYadav	New		-
	13-06-2020 11:43:38	MayurYadav	New		-
Previous Complain History :	Date Time		Technician Name		Remark
	24-05-2020 11:26:03		Ravi Rajbhar		
	06-05-2020 07:58:49		MayurYadav		ppm done