

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE1306</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                                                                                                          |                                                                                       |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------------|-----------|-----------------|--------|---------------------|-----------|---------------------|---------------------|-----------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                            |                                                                                                                                          |                                                                                       |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                            |                                                                                                                                          |                                                                                       |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9742015015                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                            |                                                                                                                                          |                                                                                       |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                            | <b>Technician Mobile :</b>                                                                                                               | 8080922965                                                                            |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>   | 04-03-2020 05:55:43                                                                                                                      |                                                                                       |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                                                                                                          |                                                                                       |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Concentrix Services India Private Limited - MT                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Customer's Mobile :</b> | 9742015015                                                                                                                               | <b>Name :</b>                                                                         | Madhu Sir-Mt |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                                                                                                          |                                                                                       |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Bangalore , , , 560037 , Karnataka     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                                                                                                          |                                                                                       |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                                                                                                          |                                                                                       |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                            | <b>Type :</b>                                                                                                                            |                                                                                       |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                            |                                                                                                                                          |                                                                                       |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | DVR #04-CM 07 ,2nd Floor Server room out Door CCTV camera showing blur footage                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |                                                                                                                                          |                                                                                       |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | bms room dvr no 5 camera no 7 phootenge blur issues resolved and ok working done and scr room dvr no 2 cmara no . 06. 02 issues resolved                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |                                                                                                                                          |                                                                                       |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |                                                                                                                                          |                                                                                       |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | bms room dvr no 5 camera no 7 phootenge blur issues resolved and ok working done and scr room dvr no 2 cmara no . 06. 02 issues resolved                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |                                                                                                                                          |                                                                                       |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-03-2020 10:38:18</td><td>Ravi Rajbhar</td><td>Completed</td><td>bms room dvr no 5 camera no 7 phootenge blur issues resolved and ok working done and scr room dvr no 2 cmara no . 06. 02 issues resolved</td><td></td></tr><tr><td>04-03-2020 05:55:51</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>04-03-2020 05:55:44</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                            |                                                                                                                                          |                                                                                       |              | Date Time | Technician Name | Status | Remark              | Sign      | 07-03-2020 10:38:18 | Ravi Rajbhar        | Completed | bms room dvr no 5 camera no 7 phootenge blur issues resolved and ok working done and scr room dvr no 2 cmara no . 06. 02 issues resolved |  | 04-03-2020 05:55:51 | Ravi Rajbhar | New |  | - | 04-03-2020 05:55:44 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                     | Remark                                                                                                                                   | Sign                                                                                  |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 07-03-2020 10:38:18                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Completed                  | bms room dvr no 5 camera no 7 phootenge blur issues resolved and ok working done and scr room dvr no 2 cmara no . 06. 02 issues resolved |  |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 04-03-2020 05:55:51                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                        |                                                                                                                                          | -                                                                                     |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 04-03-2020 05:55:44                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                        |                                                                                                                                          | -                                                                                     |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-10-2020 08:49:57</td><td>YashDoshi</td><td></td></tr><tr><td>19-10-2020 12:43:41</td><td>YashDoshi</td><td></td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                                                                                                          |                                                                                       |              | Date Time | Technician Name | Remark | 20-10-2020 08:49:57 | YashDoshi |                     | 19-10-2020 12:43:41 | YashDoshi |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                     |                                                                                                                                          |                                                                                       |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 20-10-2020 08:49:57                    | YashDoshi                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                            |                                                                                                                                          |                                                                                       |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 19-10-2020 12:43:41                    | YashDoshi                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                            |                                                                                                                                          |                                                                                       |              |           |                 |        |                     |           |                     |                     |           |                                                                                                                                          |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |