## Vallabh Enterprises

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Service Status Details : VE1100 High **Priority** : **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9742015015 **No. :** Technician Ravi Rajbhar **Technician Mobile** 8080922965 Name : Complain Date & Time : 07-02-2020 02:23:22 **Ticket Type : Vendor Details :** 9742015015 Company Concentrix Customer's Mobile Madhu Sir-Name : Services India Name/Client Mt. Private Limited -Name : MT Address : Bangalore, , , 560037, Karnataka **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV We are unable to login to IVMS application at MT location. **Complain**: ivms new varsion software installed with configuration done 4 dvr add and two NVR add in Technician software dvr no 2 camera 02, 03, 04, bluer phootenge issue resolved dvr no 4 camera 06, 11 **Comment**: bluer phootenge issue resolved Complain Desktop - Apurva Vajaria **Operator** : **Remark** : ivms new varsion software installed with configuration done 4 dvr add and two NVR add in software dvr no 2 camera 02, 03, 04, bluer phootenge issue resolved dvr no 4 camera 06, 11 bluer phootenge issue resolved **Status History : Technician Name Date Time** Status Remark Sign CARTIR 25-02-2020 Ravi Rajbhar Completed ivms new varsion software 03:18:13 installed with configuration *putty* done 4 dvr add and two NVR add in software dvr no 2 camera 02, 03, 04, bluer phootenge issue resolved dvr no 4 camera 06, 11 bluer phootenge issue resolved 25-02-2020 Ravi Rajbhar New 03:10:35 07-02-2020 Ravi Rajbhar New 02:23:31 07-02-2020 Ravi Rajbhar New 02.23.22

Previous Complain	Date Time	Technician Name	Remark
History :	20-10-2020 08:49:57	YashDoshi	
	19-10-2020 12:43:41	YashDoshi	