

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3723</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                         |                                                        |                                                                                       |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|--------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|-------------|-------------------------------------|---------------------|---------------|---------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                         |                                                        |                                                                                       |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                         |                                                        |                                                                                       |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9082191817                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                         |                                                        |                                                                                       |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Name :</b>               | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                         | <b>Technician Mobile :</b>                             | 7489567735                                                                            |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Ticket Type :</b>                   | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b>                                | 30-08-2021 10:43:04                                    |                                                                                       |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                         |                                                        |                                                                                       |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Company Name/Client Name :</b>      | Almond & Alcacia - Mahavir Kalpavruksh H&I Wing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Customer's Mobile :</b>                              | 9082191817                                             | <b>Name :</b>                                                                         | Madhu Madam |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                         |                                                        |                                                                                       |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| thane , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                         |                                                        |                                                                                       |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                         |                                                        |                                                                                       |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                         | <b>Type :</b>                                          |                                                                                       |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                         |                                                        |                                                                                       |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain :</b>                      | Almond - 202, 302, 701, 1202, 1704 Alcacia - 1601, 1602                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                         |                                                        |                                                                                       |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Comment :</b>            | vdp install 1601-1602 Arcadia and-almod 1704/1202 done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                         |                                                        |                                                                                       |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                         |                                                        |                                                                                       |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Remark :</b>                        | vdp install 1601-1602 Arcadia and-almod 1704/1202 done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                         |                                                        |                                                                                       |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-08-2021 05:33:16</td><td>Shiva Meena</td><td>Completed</td><td>vdp install 1601-1602 Arcadia and-almod 1704/1202 done</td><td></td></tr><tr><td>30-08-2021 10:43:23</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr><tr><td>30-08-2021 10:43:04</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                         |                                                        |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign        | 30-08-2021 05:33:16                 | Shiva Meena         | Completed     | vdp install 1601-1602 Arcadia and-almod 1704/1202 done  |  | 30-08-2021 10:43:23 | Shiva Meena | New |  | - | 30-08-2021 10:43:04 | Shiva Meena | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                  | Remark                                                 | Sign                                                                                  |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 30-08-2021 05:33:16                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Completed                                               | vdp install 1601-1602 Arcadia and-almod 1704/1202 done |  |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 30-08-2021 10:43:23                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                     |                                                        | -                                                                                     |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 30-08-2021 10:43:04                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                     |                                                        | -                                                                                     |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-06-2023 10:38:47</td><td>DilshadKhan</td><td>Lift camera issu Resolved and solve</td></tr><tr><td>29-05-2023 10:56:43</td><td>SantoshPathak</td><td>dilshad visited site 29.05.2023 1 camera issue resolved</td></tr></tbody></table>                                                                                                                                                                                                                     |                                                         |                                                        |                                                                                       |             | Date Time | Technician Name | Remark | 12-06-2023 10:38:47 | DilshadKhan | Lift camera issu Resolved and solve | 29-05-2023 10:56:43 | SantoshPathak | dilshad visited site 29.05.2023 1 camera issue resolved |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                  |                                                        |                                                                                       |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 12-06-2023 10:38:47                    | DilshadKhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Lift camera issu Resolved and solve                     |                                                        |                                                                                       |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 29-05-2023 10:56:43                    | SantoshPathak                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | dilshad visited site 29.05.2023 1 camera issue resolved |                                                        |                                                                                       |             |           |                 |        |                     |             |                                     |                     |               |                                                         |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |