

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE771</b>																									
<b>Priority :</b>	High																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9967686632																								
<b>Technician Name :</b>	Sachin Pawar		<b>Technician Mobile :</b>	8080922981																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	06-12-2019 03:21:52																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Maco Bank Bandra	<b>Customer's Mobile :</b>	9967686632	<b>Name :</b>	Maco																				
<b>Address :</b>																									
Mumbai , , , 400051 , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																						
<b>Product Name :</b>	Time And Attendance																								
<b>Complain :</b>	not able to dwnlod data in HO																								
<b>Technician Comment :</b>																									
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>																									
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-01-2020 04:21:23</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr><tr><td>11-12-2019 12:49:13</td><td>SachinPawar</td><td>Client Side</td><td></td><td>-</td></tr><tr><td>06-12-2019 03:21:53</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-01-2020 04:21:23	SachinPawar	New		-	11-12-2019 12:49:13	SachinPawar	Client Side		-	06-12-2019 03:21:53	SachinPawar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-10-2019 11:59:59</td><td>AnilYadav</td><td>biomax device not support Port no.4370 this device default port no.5005 supported but smart office version old so not connect device.I do update smart office and all complain solved. downloading data in HO confirmation by Mane sir.</td></tr><tr><td>26-09-2019 10:42:56</td><td>SachinPawar</td><td>machine port no 4370 is forwarded but port was closed on private IP telnet is not pingging locally smart office installed in client s pc and is connected locally</td></tr></tbody></table>					Date Time	Technician Name	Remark	18-10-2019 11:59:59	AnilYadav	biomax device not support Port no.4370 this device default port no.5005 supported but smart office version old so not connect device.I do update smart office and all complain solved. downloading data in HO confirmation by Mane sir.	26-09-2019 10:42:56	SachinPawar	machine port no 4370 is forwarded but port was closed on private IP telnet is not pingging locally smart office installed in client s pc and is connected locally											
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