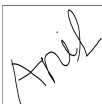


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE556					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9967686632				
Technician Name :	Anil Yadav		Technician Mobile :	8080922983	
Ticket Type :	Complain	Date & Time :	18-10-2019 11:59:59		
Vendor Details :					
Company Name/Client Name :	Maco Bank Bandra	Customer's Mobile :	9967686632	Name :	Maco
Address :					
Mumbai , , , 400051 , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Time And Attendance				
Complain :	attendace machine not getting data in ho				
Technician Comment :	biomax device not support Port no.4370 this device default port no.5005 supported but smart office version old so not connect device.I do update smart office and all complain solved. downloading data in HO confirmation by Mane sir.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	biomax device not support Port no.4370 this device default port no.5005 supported but smart office version old so not connect device.I do update smart office and all complain solved. downloading data in HO confirmation by Mane sir.				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	27-11-2019 10:36:32	AnilYadav	Completed	biomax device not support Port no.4370 this device default port no.5005 supported but smart office version old so not connect device.I do update smart office and all complain solved. downloading data in HO confirmation by Mane sir.	
	26-11-2019 11:26:49	AnilYadav	New		-
	25-11-2019 06:18:12	AnilYadav	New		-
	25-11-2019 02:49:32	AnilYadav	Work Pending		-
	25-11-2019 02:49:27	AnilYadav	New		-
	21-11-2019 12:57:01	AnilYadav	New		-
	18-10-2019 12:00:00	AnilYadav	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	08-06-2023 01:26:37	Munna Gupta	Biometric PPM reports. Date and time, fingerprint sensor, LAN connectivity system working properly. software settings problem.
	08-04-2022 10:28:14	Siddhesh Chavan	2 person finger add