

B K Infotech

Regd. Office : 506 Swapna Siddhi, Akurli Road, kandivali East Mumbai - 400 064, India.
Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1263																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9136987202																								
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																					
Ticket Type :	Complain	Date & Time :	29-11-2019 03:07:41																						
Vendor Details :																									
Company Name/Client Name :	Logon Utility	Customer's Mobile :	9136987202	Name :	Logon Utility Digiweb																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Antivirus																								
Complain :	adaptor check																								
Technician Comment :	On site reach Time : 3:30 PM Comp Name : Logon Utility User Name : Amarjeet Work : Dell Inspiron laptop SN - 203V612 with Adopter & Power Code Delivery + NP AV TS 6 User Installation Status : Done User Sign Not taking because App Hang User Sign By : Sandeep Sir																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	On site reach Time : 3:30 PM Comp Name : Logon Utility User Name : Amarjeet Work : Dell Inspiron laptop SN - 203V612 with Adopter & Power Code Delivery + NP AV TS 6 User Installation Status : Done User Sign Not taking because App Hang User Sign By : Sandeep Sir																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-11-2019 06:02:14</td><td>Dhiraj ManeMane</td><td>Completed</td><td>On site reach Time : 3:30 PM Comp Name : Logon Utility User Name : Amarjeet Work : Dell Inspiron laptop SN - 203V612 with Adopter & Power Code Delivery + NP AV TS 6 User Installation Status : Done User Sign Not taking because App Hang User Sign By : Sandeep Sir</td><td></td></tr><tr><td>29-11-2019 03:07:47</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>29-11-2019 03:07:41</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	29-11-2019 06:02:14	Dhiraj ManeMane	Completed	On site reach Time : 3:30 PM Comp Name : Logon Utility User Name : Amarjeet Work : Dell Inspiron laptop SN - 203V612 with Adopter & Power Code Delivery + NP AV TS 6 User Installation Status : Done User Sign Not taking because App Hang User Sign By : Sandeep Sir		29-11-2019 03:07:47	Dhiraj ManeMane	New		-	29-11-2019 03:07:41	Dhiraj ManeMane	New		-
Date Time	Technician Name	Status	Remark	Sign																					
29-11-2019 06:02:14	Dhiraj ManeMane	Completed	On site reach Time : 3:30 PM Comp Name : Logon Utility User Name : Amarjeet Work : Dell Inspiron laptop SN - 203V612 with Adopter & Power Code Delivery + NP AV TS 6 User Installation Status : Done User Sign Not taking because App Hang User Sign By : Sandeep Sir																						
29-11-2019 03:07:47	Dhiraj ManeMane	New		-																					
29-11-2019 03:07:41	Dhiraj ManeMane	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-11-2019 12:26:11</td><td>ShubhamBhojne</td><td>total8 machine check 3 was working baki motherboard dead hai</td></tr><tr><td>10-09-2019 01:09:05</td><td>BasuRaj</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	19-11-2019 12:26:11	ShubhamBhojne	total8 machine check 3 was working baki motherboard dead hai	10-09-2019 01:09:05	BasuRaj												
Date Time	Technician Name	Remark																							
19-11-2019 12:26:11	ShubhamBhojne	total8 machine check 3 was working baki motherboard dead hai																							
10-09-2019 01:09:05	BasuRaj																								

