

B K Infotech

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Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1206																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9136987202																								
Technician Name :	Shubham Bhojne		Technician Mobile :	9136841707																					
Ticket Type :	Complain	Date & Time :	19-11-2019 12:26:11																						
Vendor Details :																									
Company Name/Client Name :	Logon Utility	Customer's Mobile :	9136987202	Name :	Logon Utility Digiweb																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Computer																								
Complain :	7 machine issue																								
Technician Comment :	total8 machine check 3 was working baki motherboard dead hai																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	total8 machine check 3 was working baki motherboard dead hai																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-11-2019 11:54:08</td><td>ShubhamBhojne</td><td>Completed</td><td>total8 machine check 3 was working baki motherboard dead hai</td><td></td></tr><tr><td>19-11-2019 12:26:18</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr><tr><td>19-11-2019 12:26:12</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-11-2019 11:54:08	ShubhamBhojne	Completed	total8 machine check 3 was working baki motherboard dead hai		19-11-2019 12:26:18	ShubhamBhojne	New		-	19-11-2019 12:26:12	ShubhamBhojne	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-11-2019 03:07:41</td><td>Dhiraj ManeMane</td><td>On site reach Time : 3:30 PM Comp Name : Logon Utility User Name : Amarjeet Work : Dell Inspiron laptop SN - 203V612 with Adopter & Power Code Delivery + NP AV TS 6 User Installation Status : Done User Sign Not taking because App Hang User Sign By : Sandeep Sir</td></tr><tr><td>10-09-2019 01:09:05</td><td>BasuRaj</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	29-11-2019 03:07:41	Dhiraj ManeMane	On site reach Time : 3:30 PM Comp Name : Logon Utility User Name : Amarjeet Work : Dell Inspiron laptop SN - 203V612 with Adopter & Power Code Delivery + NP AV TS 6 User Installation Status : Done User Sign Not taking because App Hang User Sign By : Sandeep Sir	10-09-2019 01:09:05	BasuRaj												
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