




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE9838</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	9930943918																													
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	16-10-2023 03:25:43																											
<b>Vendor Details :</b>																														
<b>Company Name/Client Name :</b>	St Joseph	<b>Customer's Mobile :</b>	9930943918	<b>Name :</b>	Levon																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
<b>Expiry Date :</b>	31-03-2021 12:00:00		<b>Type :</b>	Non-Comprehensive																										
<b>Product Name :</b>	CCTV																													
<b>Complain :</b>	first floor dvr rack beep sound issue																													
<b>Technician Comment :</b>	fist floor dvr rack beep sound issue resolved and ok working done one camera ground floor we've issue need to check cable next time																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	fist floor dvr rack beep sound issue resolved and ok working done one camera ground floor we've issue need to check cable next time																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-10-2023 03:57:28</td><td>Ravi Rajbhar</td><td>Completed</td><td>fist floor dvr rack beep sound issue resolved and ok working done one camera ground floor we've issue need to check cable next time</td><td></td></tr><tr><td>19-10-2023 01:33:15</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>17-10-2023 10:36:33</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>16-10-2023 04:30:09</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	19-10-2023 03:57:28	Ravi Rajbhar	Completed	fist floor dvr rack beep sound issue resolved and ok working done one camera ground floor we've issue need to check cable next time		19-10-2023 01:33:15	Ravi Rajbhar	New		-	17-10-2023 10:36:33	Ravi Rajbhar	New		-	16-10-2023 04:30:09	Ravi Rajbhar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-12-2023 11:01:18</td><td>Sonu Kumar</td><td></td></tr><tr><td>01-12-2023 11:25:22</td><td>Sonu Kumar</td><td>1st floor room no 3 camera add NVR in 5th floor and kg dvr offline issue resolved working ok and kg dvr no 2 CMOS battery</td></tr></tbody></table>					Date Time	Technician Name	Remark	02-12-2023 11:01:18	Sonu Kumar		01-12-2023 11:25:22	Sonu Kumar	1st floor room no 3 camera add NVR in 5th floor and kg dvr offline issue resolved working ok and kg dvr no 2 CMOS battery																
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