




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE9801</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9930943918																			
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	12-10-2023 11:16:19																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive																
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	camera no 1 in DVR 163 outside main gate not working																			
<b>Technician Comment :</b>	Maine gate one camera no vedeo issue resolved by reconnection from camera end . working ok.and back side gate 4*4 box changed and also set back side one camera angel all working ok.																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	Maine gate one camera no vedeo issue resolved by reconnection from camera end . working ok.and back side gate 4*4 box changed and also set back side one camera angel all working ok.																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-10-2023 05:57:17</td><td>Atique Salmani</td><td>Completed</td><td>Maine gate one camera no vedeo issue resolved by reconnection from camera end . working ok.and back side gate 4*4 box changed and also set back side one camera angel all working ok.</td><td></td></tr><tr><td>12-10-2023 11:20:00</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	12-10-2023 05:57:17	Atique Salmani	Completed	Maine gate one camera no vedeo issue resolved by reconnection from camera end . working ok.and back side gate 4*4 box changed and also set back side one camera angel all working ok.		12-10-2023 11:20:00	Atique Salmani	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-12-2023 11:01:18</td><td>Sonu Kumar</td><td></td></tr><tr><td>01-12-2023 11:25:22</td><td>Sonu Kumar</td><td>1st floor room no 3 camera add NVR in 5th floor and kg dvr offline issue resolved working ok and kg dvr no 2 CMOS battery</td></tr></tbody></table>					Date Time	Technician Name	Remark	02-12-2023 11:01:18	Sonu Kumar		01-12-2023 11:25:22	Sonu Kumar	1st floor room no 3 camera add NVR in 5th floor and kg dvr offline issue resolved working ok and kg dvr no 2 CMOS battery						
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