




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE9731 | | | | | | | | | | | | | | | | | | | | |
|--|--|---|---|---|-------|-----------|-----------------|--------|---------------------|------------|---------------------|---------------------|------------|---|---|---------------------|--------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9930943918 | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Ravi Rajbhar | | Technician Mobile : | 8080922965 | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 05-10-2023 11:43:53 | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | St Joseph | Customer's Mobile : | 9930943918 | Name : | Levon | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 31-03-2021 12:00:00 | | Type : | Non-Comprehensive | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | |
| Complain : | DVR 153 camera no. 7 Room no. 30 - 6th floor - blur issue | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | dvr 153 camera no 7 blur issue resolved and ok working done dvr side bnc pin properly connect and 5th floor nvr 151 hdd issue resolved but hdd Under observation and 6th floor same camera add to nvr | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Remark : | dvr 153 camera no 7 blur issue resolved and ok working done dvr side bnc pin properly connect and 5th floor nvr 151 hdd issue resolved but hdd Under observation and 6th floor same camera add to nvr | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-10-2023 11:28:24</td><td>Ravi Rajbhar</td><td>Completed</td><td>dvr 153 camera no 7 blur issue resolved and ok working done dvr side bnc pin properly connect and 5th floor nvr 151 hdd issue resolved but hdd Under observation and 6th floor same camera add to nvr</td><td></td></tr><tr><td>06-10-2023 10:04:21</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 06-10-2023 11:28:24 | Ravi Rajbhar | Completed | dvr 153 camera no 7 blur issue resolved and ok working done dvr side bnc pin properly connect and 5th floor nvr 151 hdd issue resolved but hdd Under observation and 6th floor same camera add to nvr |  | 06-10-2023 10:04:21 | Ravi Rajbhar | New | | - |
| Date Time | Technician Name | Status | Remark | Sign | | | | | | | | | | | | | | | | |
| 06-10-2023 11:28:24 | Ravi Rajbhar | Completed | dvr 153 camera no 7 blur issue resolved and ok working done dvr side bnc pin properly connect and 5th floor nvr 151 hdd issue resolved but hdd Under observation and 6th floor same camera add to nvr |  | | | | | | | | | | | | | | | | |
| 06-10-2023 10:04:21 | Ravi Rajbhar | New | | - | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-12-2023 11:01:18</td><td>Sonu Kumar</td><td></td></tr><tr><td>01-12-2023 11:25:22</td><td>Sonu Kumar</td><td>1st floor room no 3 camera add NVR in 5th floor and kg dvr offline issue resolved working ok and kg dvr no 2 CMOS battery</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 02-12-2023 11:01:18 | Sonu Kumar | | 01-12-2023 11:25:22 | Sonu Kumar | 1st floor room no 3 camera add NVR in 5th floor and kg dvr offline issue resolved working ok and kg dvr no 2 CMOS battery | | | | | | |
| Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | |
| 02-12-2023 11:01:18 | Sonu Kumar | | | | | | | | | | | | | | | | | | | |
| 01-12-2023 11:25:22 | Sonu Kumar | 1st floor room no 3 camera add NVR in 5th floor and kg dvr offline issue resolved working ok and kg dvr no 2 CMOS battery | | | | | | | | | | | | | | | | | | |