

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9649</b> |                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                |                            |                   |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------|----------------------------|-------------------|-------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|-----------------|------------------------------------------------|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                |                            |                   |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                 |                                                |                            |                   |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9930943918                                                                                                                                                                                                                                                                                                                                                                                                             |                                                |                            |                   |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                             |                                                | <b>Technician Mobile :</b> | 8454016444        |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                       | 27-09-2023 10:16:11        |                   |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                |                            |                   |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>      | St Joseph                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Customer's Mobile :</b>                     | 9930943918                 | <b>Name :</b>     | Levon |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                |                            |                   |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                |                            |                   |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                |                            |                   |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Expiry Date :</b>                   | 31-03-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                    |                                                | <b>Type :</b>              | Non-Comprehensive |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                |                            |                   |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      | cameras need to clean and some cameras angle need to set                                                                                                                                                                                                                                                                                                                                                               |                                                |                            |                   |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                |                            |                   |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                               |                                                |                            |                   |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                |                            |                   |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-12-2023 01:14:31</td><td>Sonu Kumar</td><td>Completed</td><td></td><td>-</td></tr><tr><td>28-09-2023 10:34:57</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>27-09-2023 10:16:17</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                |                            |                   |       | Date Time | Technician Name | Status | Remark              | Sign | 14-12-2023 01:14:31 | Sonu Kumar          | Completed       |                                                | - | 28-09-2023 10:34:57 | Sonu Kumar | New |  | - | 27-09-2023 10:16:17 | Sonu Kumar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                        | Status                                         | Remark                     | Sign              |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| 14-12-2023 01:14:31                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                             | Completed                                      |                            | -                 |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| 28-09-2023 10:34:57                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                             | New                                            |                            | -                 |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| 27-09-2023 10:16:17                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                             | New                                            |                            | -                 |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-12-2023 01:26:17</td><td></td><td></td></tr><tr><td>11-12-2023 02:28:52</td><td>Siddhesh Chavan</td><td>1st floor 157 11 no camera video issue resoved</td></tr></tbody></table>                                                                                                                             |                                                |                            |                   |       | Date Time | Technician Name | Remark | 14-12-2023 01:26:17 |      |                     | 11-12-2023 02:28:52 | Siddhesh Chavan | 1st floor 157 11 no camera video issue resoved |   |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                                         |                            |                   |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| 14-12-2023 01:26:17                    |                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                |                            |                   |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| 11-12-2023 02:28:52                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                        | 1st floor 157 11 no camera video issue resoved |                            |                   |       |           |                 |        |                     |      |                     |                     |                 |                                                |   |                     |            |     |  |   |                     |            |     |  |   |