## **Vallabh Enterprises**

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Det	ails: VE9637					
Priority:	Low					
Created By:	Admin - Apurva Vajaria					
Complaint Mob. No. :	9930943918					
Technician Name :	Sonu Kumar		Technician I	<b>Mobile</b> 8454016444		
Ticket Type :	Complain	Date & Time :	26-09-2023 11:08:59			
Vendor Details :	<u> </u>					
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918 Name		Name :	Levon
Address :	-					
Mumbai,,,,Mah	arashtra					
AMC Details :						
Expiry Date :	31-03-2021 12:00:00		Type:	Non-Comprehe		nsive
<b>Product Name:</b>	CCTV					
Complain:	6th floor hall no recording error issue and POE switch not working					
Technician Comment :	6th floor hall recording error issue because poe switch faulty Leon sir and new poe switch install working ok					
Complain Operator :	Desktop - Apurva Vajaria					
Remark:	6th floor hall recording error issue because poe switch faulty Leon sir and new poe switch install working ok					
Status History :	Date Time	Technician Name	Status	Remark		Sign
	26-09-2023 01:49:12	Sonu Kumar	Completed	6th floor hall recording error issue because poe switch faulty Leon sir and new poe switch install working ok		(3/9/5/182
	26-09-2023 11:09:06	Sonu Kumar	New			-
Previous Complain History :	Date Time	Technician Name	1	Remark		
	05-10-2023 11:43:53	Ravi Rajbhar	dvr 153 camera no 7 blur issue resolved and ok working done dvr side bnc pin properly connect and 5th floor nvr 151 hdd issue resolved but hdd Under observation and 6th floor same camera add to nvr			
	03-10-2023 10:49:29	Siddhesh Chavan		bus no 1 DVR off issue and DVR take to office for checking and computer room camera no link issue resoved		