







Vallabh Enterprises

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E : vallabhsecure@yahoo.co.in

Service Status Details : VE950																																								
Priority :	High																																							
Created By :	Admin - Apurva Vajaria																																							
Complaint Mob. No. :	9930943918																																							
Technician Name :	Zainul Shaikh		Technician Mobile :	8080922971																																				
Ticket Type :	Complain	Date & Time :	21-01-2020 11:27:33																																					
Vendor Details :																																								
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon																																			
Address :																																								
Mumbai , , , , Maharashtra																																								
AMC Details :																																								
Expiry Date :	31-03-2020 12:00:00		Type :	Non-Comprehensive																																				
Product Name :	CCTV																																							
Complain :	IP Bullet camera need to installed in lobby																																							
Technician Comment :	ip bullet camera added in dvr now working properly . bus no:- 1, 6 and 10 issue solved now working properly. bus no 13 ip issue soo its online pending.																																							
Complain Operator :	Desktop - Apurva Vajaria																																							
Remark :	ip bullet camera added in dvr now working properly .																																							
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-02-2020 04:00:52</td><td>ZainulShaikh</td><td>Completed</td><td></td><td>-</td></tr><tr><td>03-02-2020 05:02:49</td><td>ZainulShaikh</td><td>Work Pending</td><td>ip bullet camera added in dvr now working properly . bus no:- 1, 6 and 10 issue solved now working properly. bus no 13 ip issue soo its online pending.</td><td></td></tr><tr><td>03-02-2020 02:54:51</td><td>ZainulShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>21-01-2020 12:19:38</td><td>ZainulShaikh</td><td>Work Pending</td><td>ip camera conector only data is ok power will have to give sapret so painding</td><td></td></tr><tr><td>21-01-2020 11:27:41</td><td>ZainulShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>21-01-2020 11:27:34</td><td>ZainulShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	05-02-2020 04:00:52	ZainulShaikh	Completed		-	03-02-2020 05:02:49	ZainulShaikh	Work Pending	ip bullet camera added in dvr now working properly . bus no:- 1, 6 and 10 issue solved now working properly. bus no 13 ip issue soo its online pending.		03-02-2020 02:54:51	ZainulShaikh	New		-	21-01-2020 12:19:38	ZainulShaikh	Work Pending	ip camera conector only data is ok power will have to give sapret so painding		21-01-2020 11:27:41	ZainulShaikh	New		-	21-01-2020 11:27:34	ZainulShaikh	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	04-07-2020 11:17:07	AnilYadav	1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.
	05-06-2020 02:45:49	Siddhesh Chavan	Remove fisheye camera and nvr.....