## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| E: valiabilsecure@yar             | 100.00.111   |                 |  |  |                   |  |
|-----------------------------------|--|-----------------|--|--|-------------------|--|
| Service Status De                 | tails: VE9451  |                 |  |  |                   |  |
| Priority:                         | Low  |                 |  |  |                   |  |
| Created By:                       | Admin - Apurva Vajaria   |                 |  |  |                   |  |
| Complaint Mob.                    | 9930943918   |                 |  |  |                   |  |
| Technician<br>Name :              | Atique Salmani   |                 | Technician Mobile : 8080922984   |  |                   |  |
| Ticket Type:                      | AMC visiting Date & Time :   |                 | 07-09-2023 10  | 0:58:04  |                   |  |
| Vendor Details :                  |  |                 |  | _  |                   |  |
| Company<br>Name/Client<br>Name :  | St Joseph Customer's Mobile :  |                 | 9930943918   | Name :   | Levon             |  |
| Address:                          |  |                 |  |  |                   |  |
| Mumbai,,,,Mal                     | harashtra  |                 |  |  |                   |  |
| AMC Details :                     |  |                 |  |  |                   |  |
| Expiry Date :                     | 31-03-2021 12:00:00  |                 | Type:  | Non-Comprehen  | Non-Comprehensive |  |
| <b>Product Name:</b>              | Ppm  |                 |  |  |                   |  |
| Complain:                         | CCTV PPM Need to do  |                 |  |  |                   |  |
| Technician<br>Comment :           | Kg section class Poe swich manually off someone ip camera was also off and back site water tank bullet camera need to shift littile a bit and also need to changed $4*4$ box . |                 |  |  |                   |  |
| Complain<br>Operator :            | Desktop - Apurva Vajaria   |                 |  |  |                   |  |
| Remark:                           | Kg section class Poe swich manually off someone ip camera was also off and back site water tank bullet camera need to shift littile a bit and also need to changed $4*4$ box . |                 |  |  |                   |  |
| Status History :                  | Date Time  | Technician Nan  | ne Status  | Remark   | Sign              |  |
|                                   | 22-09-2023 09:53:57  | Atique Salmani  | Completed  | Kg section class Poe swich manually off someone ip camera was also off and back site water tank bullet camera need to shift littile a bit and also need to changed 4*4 box | ) ** (A)          |  |
|                                   | 21-09-2023 04:13:00  | Atique Salmani  | New  |  | -                 |  |
|                                   | 15-09-2023 05:53:32  | Atique Salmani  | New  |  | -                 |  |
|                                   | 07-09-2023 10:58:10  | Atique Salmani  | New  |  | -                 |  |
| Previous<br>Complain<br>History : | Date Time  | Technician Name | Remark   |  |                   |  |
|                                   | 05-10-2023 11:43:53  | Ravi Rajbhar    | dvr 153 camera no 7 blur issue resolved and ok working done<br>dvr side bnc pin properly connect and 5th floor nvr 151 hdd<br>issue resolved but hdd Under observation and 6th floor same<br>camera add to nvr |  |                   |  |
|                                   |  | Siddhesh Chavan | bus no 1 DVR off issue and DVR take to office for checking and computer room camera no link issue resoved  |  |                   |  |