




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9410																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9930943918																			
Technician Name :	Pravin Jagade		Technician Mobile :	7262044153																
Ticket Type :	Complain	Date & Time :	04-09-2023 02:56:40																	
Vendor Details :																				
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive																
Product Name :	CCTV																			
Complain :	DVR 153 can be seen in local view But not via static IP Other DVRs and NVRs can be seen via static IP																			
Technician Comment :	153 dvr local ip and static IP viewing display done. All camera working.																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	153 dvr local ip and static IP viewing display done. All camera working.																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-09-2023 04:41:05</td><td>PravinJagade</td><td>Completed</td><td>153 dvr local ip and static IP viewing display done. All camera working.</td><td></td></tr><tr><td>04-09-2023 03:15:43</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	04-09-2023 04:41:05	PravinJagade	Completed	153 dvr local ip and static IP viewing display done. All camera working.		04-09-2023 03:15:43	PravinJagade	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-10-2023 11:43:53</td><td>Ravi Rajbhar</td><td>dvr 153 camera no 7 blur issue resolved and ok working done dvr side bnc pin properly connect and 5th floor nvr 151 hdd issue resolved but hdd Under observation and 6th floor same camera add to nvr</td></tr><tr><td>03-10-2023 10:49:29</td><td>Siddhesh Chavan</td><td>bus no 1 DVR off issue and DVR take to office for checking and computer room camera no link issue resolved</td></tr></tbody></table>					Date Time	Technician Name	Remark	05-10-2023 11:43:53	Ravi Rajbhar	dvr 153 camera no 7 blur issue resolved and ok working done dvr side bnc pin properly connect and 5th floor nvr 151 hdd issue resolved but hdd Under observation and 6th floor same camera add to nvr	03-10-2023 10:49:29	Siddhesh Chavan	bus no 1 DVR off issue and DVR take to office for checking and computer room camera no link issue resolved						
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