




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE936																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9930943918																								
Technician Name :	Mayur Yadav		Technician Mobile :	8411951301																					
Ticket Type :	Complain	Date & Time :	18-01-2020 03:57:45																						
Vendor Details :																									
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	31-03-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	CCTV																								
Complain :	5 Camera issue																								
Technician Comment :	230VAC Supply not available to SMPS Problem solve working OK																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	230VAC Supply not available to SMPS Problem solve working OK																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-01-2020 04:00:25</td><td>MayurYadav</td><td>Completed</td><td>230VAC Supply not available to SMPS Problem solve working OK</td><td></td></tr><tr><td>18-01-2020 03:58:00</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>18-01-2020 03:57:46</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-01-2020 04:00:25	MayurYadav	Completed	230VAC Supply not available to SMPS Problem solve working OK		18-01-2020 03:58:00	MayurYadav	New		-	18-01-2020 03:57:46	MayurYadav	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-07-2020 11:17:07</td><td>AnilYadav</td><td>1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.</td></tr><tr><td>05-06-2020 02:45:49</td><td>Siddhesh Chavan</td><td>Remove fisheye camera and nvr.....</td></tr></tbody></table>					Date Time	Technician Name	Remark	04-07-2020 11:17:07	AnilYadav	1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.	05-06-2020 02:45:49	Siddhesh Chavan	Remove fisheye camera and nvr.....											
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