

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE8979</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                   |                            |                   |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|-------------------|-------|-----------|-----------------|--------|---------------------|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                   |                            |                   |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                   |                            |                   |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
| <b>Complaint Mob. No. :</b>            | 9930943918                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                   |                            |                   |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                   | <b>Technician Mobile :</b> | 8080922984        |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                                                                                                                                                          | 26-07-2023 10:53:28        |                   |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                   |                            |                   |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
| Company Name/Client Name :             | St Joseph                                                                                                                                                                                                                                                                                                                                                                                                                              | Customer's Mobile :                                                                                                                                                               | 9930943918                 | Name :            | Levon |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                   |                            |                   |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                   |                            |                   |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                   |                            |                   |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
| Expiry Date :                          | 31-03-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                   | Type :                     | Non-Comprehensive |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                   |                            |                   |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
| <b>Complain :</b>                      | "1st floor rack dvr beep sound issue 5th floor NVR 151: Camera 12 not working, Camera on the ground floor."                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                   |                            |                   |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                   |                            |                   |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                   |                            |                   |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
| <b>Remark :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                   |                            |                   |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-07-2023 10:53:45</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                                                                 |                                                                                                                                                                                   |                            |                   |       | Date Time | Technician Name | Status | Remark              | Sign         | 26-07-2023 10:53:45                                                                                                                                                               | Atique Salmani      | New          |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                        | Status                                                                                                                                                                            | Remark                     | Sign              |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
| 26-07-2023 10:53:45                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                                                                                                               |                            | -                 |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-08-2023 01:06:57</td><td>Ravi Rajbhar</td><td>1st floor dvr - 157 camera number 07 no video issue relsolved and ok working done only dvr side bnc pin reconneted propely and banglow side one camera swape confrim to levon sir</td></tr><tr><td>12-08-2023 02:33:06</td><td>Ravi Rajbhar</td><td></td></tr></tbody></table> |                                                                                                                                                                                   |                            |                   |       | Date Time | Technician Name | Remark | 17-08-2023 01:06:57 | Ravi Rajbhar | 1st floor dvr - 157 camera number 07 no video issue relsolved and ok working done only dvr side bnc pin reconneted propely and banglow side one camera swape confrim to levon sir | 12-08-2023 02:33:06 | Ravi Rajbhar |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                                                                                                                                                                            |                            |                   |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
| 17-08-2023 01:06:57                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                           | 1st floor dvr - 157 camera number 07 no video issue relsolved and ok working done only dvr side bnc pin reconneted propely and banglow side one camera swape confrim to levon sir |                            |                   |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |
| 12-08-2023 02:33:06                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                   |                            |                   |       |           |                 |        |                     |              |                                                                                                                                                                                   |                     |              |  |   |