

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE8110</b> |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                               |                            |                   |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|----------------------------|-------------------|-------|-----------|-----------------|--------|---------------------|----------------|-------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                               |                            |                   |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                               |                            |                   |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
| <b>Complaint Mob. No. :</b>            | 9930943918                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                               |                            |                   |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                               | <b>Technician Mobile :</b> | 8080922984        |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                             | <b>Date &amp; Time :</b>                                                                                                      | 14-04-2023 10:12:58        |                   |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                               |                            |                   |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
| Company Name/Client Name :             | St Joseph                                                                                                                                                                                                                                                                                                                                                                            | Customer's Mobile :                                                                                                           | 9930943918                 | Name :            | Levon |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                               |                            |                   |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                               |                            |                   |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                               |                            |                   |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
| Expiry Date :                          | 31-03-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                               | Type :                     | Non-Comprehensive |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                               |                            |                   |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
| <b>Complain :</b>                      | camera no. 11 no video issue and unable to check recording of Dvr 158                                                                                                                                                                                                                                                                                                                |                                                                                                                               |                            |                   |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                               |                            |                   |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                               |                            |                   |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
| <b>Remark :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                               |                            |                   |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-04-2023 10:13:13</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                               |                                                                                                                               |                            |                   |       | Date Time | Technician Name | Status | Remark              | Sign           | 14-04-2023 10:13:13                                                                                                           | Atique Salmani      | New          |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                      | Status                                                                                                                        | Remark                     | Sign              |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
| 14-04-2023 10:13:13                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                       | New                                                                                                                           |                            | -                 |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-08-2023 03:19:06</td><td>Atique Salmani</td><td>Main gate camera installation done with old box Also naming done old camera ip was 2.32 So changed ip 2.41 password admin@123</td></tr><tr><td>31-07-2023 06:55:43</td><td>Ravi Rajbhar</td><td></td></tr></tbody></table> |                                                                                                                               |                            |                   |       | Date Time | Technician Name | Remark | 01-08-2023 03:19:06 | Atique Salmani | Main gate camera installation done with old box Also naming done old camera ip was 2.32 So changed ip 2.41 password admin@123 | 31-07-2023 06:55:43 | Ravi Rajbhar |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                      | Remark                                                                                                                        |                            |                   |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
| 01-08-2023 03:19:06                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                       | Main gate camera installation done with old box Also naming done old camera ip was 2.32 So changed ip 2.41 password admin@123 |                            |                   |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |
| 31-07-2023 06:55:43                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                               |                            |                   |       |           |                 |        |                     |                |                                                                                                                               |                     |              |  |   |