## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Details : VE7974								
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob.	9930943918							
Technician Name :	Prashant Nikalje			9664609225 obile :		25		
Ticket Type :	Complain Date & Tin		ne: 2	28-03-2023 10:25:56				
Vendor Details :								
Company Name/Client Name :	St Joseph Customer's Mobile :		Ę.	9930943918	Name:	Levon	Levon	
Address:								
Mumbai,,,, Maharashtra								
AMC Details:								
Expiry Date :	31-03-2021 12:00:00			ype: Non-Comprehensive				
<b>Product Name:</b>	CCTV							
Complain:	one ip camera facing main gate is not working need to check							
Technician Comment :								
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	1 camera off issue resolved (canteen side main gate view) 1 camera angle setting done (main gate)							
<b>Status History:</b>	Date Time 11-04-2023 01:32:51		Technician Name		Status	Remark	Sign	
			Prashant Nikalje		Completed		-	
	28-03-2023 10:26:05		Prashant Nikalje		New		-	
Previous Complain	Date Time Technic		cian Name	Name Remark				
History :	26-04-2023 10:23:0	4 Atique	Salmani	during running a sound of hdd so system from grn	158 dvr hdd showing not exist and also coming noice during running all cameras working ok only hdd issu sound of hdd so changed hdd from which one remov system from grnd floor according to levon sir and far hdd collect for testing.		sue ved	
	14-04-2023 10:12:5	8 Atique	Salmani					