




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7524																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9930943918																			
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																
Ticket Type :	Complain	Date & Time :	03-02-2023 10:30:58																	
Vendor Details :																				
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive																
Product Name :	CCTV																			
Complain :	5 camera in dvr 165 ground floor are not working 2 camera of the same dvr are Working																			
Technician Comment :	165 dvr 5 camera no video issue and one joined issue rejoined cable and issue resolved																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	165 dvr 5 camera no video issue and one joined issue rejoined cable and issue resolved																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-02-2023 11:45:57</td><td>Siddhesh Chavan</td><td>Completed</td><td>165 dvr 5 camera no video issue and one joined issue rejoined cable and issue resolved</td><td></td></tr><tr><td>03-02-2023 10:31:09</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-02-2023 11:45:57	Siddhesh Chavan	Completed	165 dvr 5 camera no video issue and one joined issue rejoined cable and issue resolved		03-02-2023 10:31:09	Siddhesh Chavan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-01-2023 04:14:36</td><td>Atique Salmani</td><td>Ip camera nmb 14 issue resolved by recrimping from camera end working ok.success fully .</td></tr><tr><td>17-01-2023 10:47:18</td><td>Atique Salmani</td><td>PTZ not working due to DC connector was rushted so changed DC and working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	19-01-2023 04:14:36	Atique Salmani	Ip camera nmb 14 issue resolved by recrimping from camera end working ok.success fully .	17-01-2023 10:47:18	Atique Salmani	PTZ not working due to DC connector was rushted so changed DC and working ok						
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