







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE7321 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--------------------------|--|---|-------|-----------|-----------------|--------|--------|------|---------------------|----------------|-----------|---|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----------------|--|---|---------------------|----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9930943918 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile : | 8080922984 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 10-01-2023 10:56:19 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | St Joseph | Customer's Mobile : | 9930943918 | Name : | Levon | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 31-03-2021 12:00:00 | | Type : | Non-Comprehensive | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | computer lab 1 camera keeps going off | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | Computer lab camera Poe injector changed working ok | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | Computer lab camera Poe injector changed working ok | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-01-2023 11:37:09</td><td>Atique Salmani</td><td>Completed</td><td>Computer lab camera Poe injector changed working ok</td><td></td></tr><tr><td>12-01-2023 09:56:42</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>10-01-2023 12:29:22</td><td>Atique Salmani</td><td>Awaiting Spares</td><td>Computer lab camera temprrory on but Poe injector need to changed becз rj 45 connector lock break so it was ping reply on/off so need to changed also installed ivms 4200 software installed computer lab p.c.</td><td></td></tr><tr><td>10-01-2023 10:56:27</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 12-01-2023 11:37:09 | Atique Salmani | Completed | Computer lab camera Poe injector changed working ok |  | 12-01-2023 09:56:42 | Atique Salmani | New | | - | 10-01-2023 12:29:22 | Atique Salmani | Awaiting Spares | Computer lab camera temprrory on but Poe injector need to changed becз rj 45 connector lock break so it was ping reply on/off so need to changed also installed ivms 4200 software installed computer lab p.c. |  | 10-01-2023 10:56:27 | Atique Salmani | New | | - |
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| 12-01-2023 09:56:42 | Atique Salmani | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 10-01-2023 10:56:27 | Atique Salmani | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | |

| Previous Complain History : | | | |
|-----------------------------------|---------------------|-----------------|--|
| | Date Time | Technician Name | Remark |
| | 17-01-2023 10:47:18 | Atique Salmani | |
| | 07-01-2023 10:40:08 | Sonu Kumar | Ppm for kg section dvr done Bus no 10 no noise from last 3-4 day bus lockas discuss with mr. Anand In school 10 camera angle settings done for 1st 2nd 3rd floor classroom |