




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7254																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9930943918																			
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																
Ticket Type :	Complain	Date & Time :	03-01-2023 10:28:59																	
Vendor Details :																				
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive																
Product Name :	CCTV																			
Complain :	5th floor dvr cmos battery need to change (12*20 battery need to change)																			
Technician Comment :	5 th floor ip 152 dvr cemos battry change and date time set and working ok 1) Main gate one camera lift side view no video issue resolved because camera side recontion dc and issue resolved and computer lab door up side camera no link issue resolved no poe switch side recont cable and working ok																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	5 th floor ip 152 dvr cemos battry change and date time set and working ok 1) Main gate one camera lift side view no video issue resolved because camera side recontion dc and issue resolved and computer lab door up side camera no link issue resolved no poe switch side recont cable and working ok																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-01-2023 02:07:27</td><td>Siddhesh Chavan</td><td>Completed</td><td>5 th floor ip 152 dvr cemos battry change and date time set and working ok 1) Main gate one camera lift side view no video issue resolved because camera side recontion dc and issue resolved and computer lab door up side camera no link issue resolved no poe switch side recont cable and working ok</td><td></td></tr><tr><td>03-01-2023 10:29:12</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-01-2023 02:07:27	Siddhesh Chavan	Completed	5 th floor ip 152 dvr cemos battry change and date time set and working ok 1) Main gate one camera lift side view no video issue resolved because camera side recontion dc and issue resolved and computer lab door up side camera no link issue resolved no poe switch side recont cable and working ok		03-01-2023 10:29:12	Siddhesh Chavan	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	05-01-2023 10:53:51	Sonu Kumar	1st and 2nd stair all cameras cleaning and all floor lobby and passage cleaning Remaining will do on Saturday along with alignment of camera angle. Also KG section PPM to be done
	30-12-2022 10:48:50	Ravi Rajbhar	