## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Details : VE6970							
Priority:	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob. No. :	9930943918						
Technician Name	Siddhesh Chavan		Technician Mobile :		8080922985		
Ticket Type:	Complain	Date & Time:	30-11-2022 10:46:55				
Vendor Details :							
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918		Name :	Levon	
Address:							
Mumbai , , , , Maharashtra							
AMC Details :							
Expiry Date :	31-03-2021 12:00	Type:		Non-Comprehensive			
<b>Product Name:</b>	Time And Attendance						
Complain:	Smart office application is crashing every time when try to access and download logs						
Technician Comment :	smart office software issue resolved and software working ok						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	smart office software issue resolved and software working ok						
<b>Status History:</b>	Date Time	Technician Name	Status		Remark	Sign	
	01-12-2022 01:17:	38 Siddhesh Chavan	Closed			-	
	30-11-2022 11:46:0	O3 Siddhesh Chavan	Completed		ice software issue and software ok	<u>Ne</u>	
	30-11-2022 10:47:	O1 Siddhesh Chavan	New			-	
Previous Complain History	Date Time	Technician Name	Remark				
	25-11-2022 12:19:4	MayurYadav		151 NVR camera issue solve trust cabin camera online 2 BNC and 1 rj45 connector use			
	25-11-2022 12:17:	04 MayurYadav	bus no 10 dvi	bus no 10 dvr off issue solve supply cable cut			