

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6801																																								
Priority :	Low																																							
Created By :	Admin - Apurva Vajaria																																							
Complaint Mob. No. :	9930943918																																							
Technician Name :	Prashant Nikalje		Technician Mobile :	9664609225																																				
Ticket Type :	Complain	Date & Time :	10-11-2022 11:10:52																																					
Vendor Details :																																								
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon																																			
Address :																																								
Mumbai , , , , Maharashtra																																								
AMC Details :																																								
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive																																				
Product Name :	CCTV																																							
Complain :	Bus no. 11 beep sound issue and camera no. 13 DVR no. 155 no video issue																																							
Technician Comment :																																								
Complain Operator :	Desktop - Apurva Vajaria																																							
Remark :	bus no. 9 checking playback, recording 192.168.2.66 - admin-admin, bus no. 11 beep sound issue one camera off reconnect BNC and DC Camera side checking playback recording 192.168.2.65- admin - admin@123																																							
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-12-2022 12:52:59</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>16-11-2022 03:27:26</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>16-11-2022 03:24:11</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>12-11-2022 10:49:23</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>11-11-2022 12:41:17</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>10-11-2022 11:11:51</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	12-12-2022 12:52:59	Prashant Nikalje	Completed		-	16-11-2022 03:27:26	Prashant Nikalje	New		-	16-11-2022 03:24:11	Prashant Nikalje	New		-	12-11-2022 10:49:23	Prashant Nikalje	New		-	11-11-2022 12:41:17	Prashant Nikalje	New		-	10-11-2022 11:11:51	Prashant Nikalje	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-12-2022 11:01:05</td><td>Siddhesh Chavan</td><td>dvr power supply issue and one 4 tb hdd issue and one new power supply install and new cemos battry install and date time issue resolved and hdd handover to David bhai</td></tr><tr><td>30-11-2022 10:46:55</td><td>Siddhesh Chavan</td><td>smart office software issue resolved and software working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	05-12-2022 11:01:05	Siddhesh Chavan	dvr power supply issue and one 4 tb hdd issue and one new power supply install and new cemos battry install and date time issue resolved and hdd handover to David bhai	30-11-2022 10:46:55	Siddhesh Chavan	smart office software issue resolved and software working ok																										
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