




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6507					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9930943918				
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985	
Ticket Type :	Complain	Date & Time :	04-10-2022 02:36:46		
Vendor Details :					
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive	
Product Name :	CCTV				
Complain :	DVR beep sound issue in KG Section DVR Bus No. 6 - 2 cameras waves issue NVR 151 camera no. 13 not working NVR 157 camera no. 11 Hazy (Waves) NVR 159 camera no. 13 Alignment issue NVR 163 Camera no. 10 and 14 Hazy NVR 165 camera no. 1 and 7 Alignment issu				
Technician Comment :	Kg dvr beep sound issue resolved because one camera discount to beep sound and desable beep sound 2) Bus no 6 camera video waves issue resolved dvr side recontion 3) NVR 151 13 no camera cable issue need to change cable and ip camera working ok 4)Dvr 157 camera no 11 waves issue resolved dvr side BNC connector change 5) Dvr 159 camera no 13 angle setting done 6) Dvr 163 camera no 10 blur issue resolved because camera lens upside colour paint clean and camera video working Camera no 14 working okay and angle setting done 7) dvr 165 camera no 1,7 angle setting done and working okay				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Kg dvr beep sound issue resolved because one camera discount to beep sound and desable beep sound 2) Bus no 6 camera video waves issue resolved dvr side recontion 3) NVR 151 13 no camera cable issue need to change cable and ip camera working ok 4)Dvr 157 camera no 11 waves issue resolved dvr side BNC connector change 5) Dvr 159 camera no 13 angle setting done 6) Dvr 163 camera no 10 blur issue resolved because camera lens upside colour paint clean and camera video working Camera no 14 working okay and angle setting done 7) dvr 165 camera no 1,7 angle setting done and working okay				

Status History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>06-10-2022 03:26:36</td><td>Siddhesh Chavan</td><td>Completed</td><td>Kg dvr beep sound issue resolved because one camera discount to beep sound and desable beep sound 2) Bus no 6 camera video waves issue resolved dvr side recontion 3) NVR 151 13 no camera cable issue need to change cable and ip camera working ok 4)Dvr 157 camera no 11 waves issue resolved dvr side BNC connector change 5) Dvr 159 camera no 13 angle setting done 6) Dvr 163 camera no 10 blur issue resolved because camera lens upside colour paint clean and camera video working Camera no 14 working okay and angle setting done 7) dvr 165 camera no 1,7 angle setting done and working okay</td><td></td></tr><tr><td>04-10-2022 02:36:58</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>04-10-2022 02:36:46</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></table>					Date Time	Technician Name	Status	Remark	Sign	06-10-2022 03:26:36	Siddhesh Chavan	Completed	Kg dvr beep sound issue resolved because one camera discount to beep sound and desable beep sound 2) Bus no 6 camera video waves issue resolved dvr side recontion 3) NVR 151 13 no camera cable issue need to change cable and ip camera working ok 4)Dvr 157 camera no 11 waves issue resolved dvr side BNC connector change 5) Dvr 159 camera no 13 angle setting done 6) Dvr 163 camera no 10 blur issue resolved because camera lens upside colour paint clean and camera video working Camera no 14 working okay and angle setting done 7) dvr 165 camera no 1,7 angle setting done and working okay		04-10-2022 02:36:58	Siddhesh Chavan	New		-	04-10-2022 02:36:46	Siddhesh Chavan	New		-
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Previous Complain History :	<table><tr><th>Date Time</th><th>Technician Name</th><th colspan="3">Remark</th></tr><tr><td>23-09-2022 10:19:28</td><td>Siddhesh Chavan</td><td colspan="3"></td></tr><tr><td>10-09-2022 11:05:18</td><td>Siddhesh Chavan</td><td colspan="3">Prashant visited on 17.09.2022 - Bus no. 09 - Hikvision DVR brought in office Bus no. 8 - CP plus dvr remove for repair DVR brought in office restart issued</td></tr></table>					Date Time	Technician Name	Remark			23-09-2022 10:19:28	Siddhesh Chavan				10-09-2022 11:05:18	Siddhesh Chavan	Prashant visited on 17.09.2022 - Bus no. 09 - Hikvision DVR brought in office Bus no. 8 - CP plus dvr remove for repair DVR brought in office restart issued							
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