## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Det	ails: VE417								
Priority:	Low								
Created By:	Admin - Apurva Va	dmin - Apurva Vajaria							
Complaint Mob.	9930943918								
Technician Name	Zainul Shaikh			Technician Mobile :			8080922971		
Ticket Type :	Complain Date & Time :			24-09-2019 11:05:34					
Vendor Details :									
Company Name/Client Name :	St Joseph	Customer's Mo		9930943918		Name :	Levon		
Address:									
Mumbai , , , , Maharashtra									
AMC Details :									
Expiry Date :	31-03-2020 12:00:00			Type:			Non-Comprehensive		
<b>Product Name:</b>	CCTV								
Complain :	bus no 9 - beep sound in dvr								
Technician Comment :	bus no 9 beep sound issue solved now working ok. but getting playback from today onwards.								
Complain Operator :	Desktop - Apurva Vajaria								
Remark:	bus no 9 beep sound issue solved now working ok. but getting playback from today onwards.								
<b>Status History:</b>	Date Time		Technician Name		Status	Remark		Sign	
	24-09-2019 06:42:06		ZainulShaikh		Completed	bus no 9 beep sound issue solved now working ok. but getting playback from today onwards.		Ziv	
	24-09-2019 11:05:4	0	ZainulShaikh		New			-	
	24-09-2019 11:05:34 Za		ZainulShaikh New				-		
Previous Complain History :	Date Time	Те	chnician Name		Remark				
	04-07-2020 11:17:07 An		nilYadav		1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.				
	05-06-2020 02:45:49 Siddhesh		ddhesh Chavan	Remove fisheye camera and nvr					