




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE375																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9930943918																													
Technician Name :	Anil Yadav		Technician Mobile :	8080922983																										
Ticket Type :	Complain	Date & Time :	19-09-2019 11:04:54																											
Vendor Details :																														
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	31-03-2020 12:00:00		Type :	Non-Comprehensive																										
Product Name :	CCTV																													
Complain :	DVR 161 - camera 3 issue																													
Technician Comment :	parking 1 camera blur issue resolved.																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	parking 1 camera blur issue resolved.																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-08-2020 01:57:45</td><td>AnilYadav</td><td>Closed</td><td></td><td>-</td></tr><tr><td>19-09-2019 11:18:19</td><td>AnilYadav</td><td>Completed</td><td>parking 1 camera blur issue resolved.</td><td></td></tr><tr><td>19-09-2019 11:04:58</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>19-09-2019 11:04:55</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-08-2020 01:57:45	AnilYadav	Closed		-	19-09-2019 11:18:19	AnilYadav	Completed	parking 1 camera blur issue resolved.		19-09-2019 11:04:58	AnilYadav	New		-	19-09-2019 11:04:55	AnilYadav	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-07-2020 11:17:07</td><td>AnilYadav</td><td>1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.</td></tr><tr><td>05-06-2020 02:45:49</td><td>Siddhesh Chavan</td><td>Remove fisheye camera and nvr.....</td></tr></tbody></table>					Date Time	Technician Name	Remark	04-07-2020 11:17:07	AnilYadav	1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.	05-06-2020 02:45:49	Siddhesh Chavan	Remove fisheye camera and nvr.....																
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