







Vallabh Enterprises

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Service Status Details : VE1786																																			
Priority :	High																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9930943918																																		
Technician Name :	Yasin Shaikh		Technician Mobile :	8689802313																															
Ticket Type :	Complain	Date & Time :	03-09-2020 01:23:23																																
Vendor Details :																																			
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	31-03-2020 12:00:00		Type :	Non-Comprehensive																															
Product Name :	CCTV																																		
Complain :	Beep sound coming again from DVRs in school DVRs 151, 152, 153, 159 Not showing on mobile Some IP cameras are also not showing on PC and mobile both																																		
Technician Comment :	cat6 cable 25 metres use 5th floor to 1st floor switch and one camera not working by Re connection working OK																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	cat6 cable 25 metres use 5th floor to 1st floor switch and one camera not working by Re connection working OK																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-09-2020 02:14:09</td><td>YasinShaikh</td><td>Completed</td><td>cat6 cable 25 metres use 5th floor to 1st floor switch and one camera not working by Re connection working OK</td><td></td></tr><tr><td>07-09-2020 01:46:35</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>07-09-2020 01:27:06</td><td>YasinShaikh</td><td>Work Pending</td><td>5 floor to 1 st floor cable issue and one joinder faulty ana all cables check and working ok</td><td></td></tr><tr><td>03-09-2020 01:23:37</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>03-09-2020 01:23:23</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	07-09-2020 02:14:09	YasinShaikh	Completed	cat6 cable 25 metres use 5th floor to 1st floor switch and one camera not working by Re connection working OK		07-09-2020 01:46:35	YasinShaikh	New		-	07-09-2020 01:27:06	YasinShaikh	Work Pending	5 floor to 1 st floor cable issue and one joinder faulty ana all cables check and working ok		03-09-2020 01:23:37	YasinShaikh	New		-	03-09-2020 01:23:23	YasinShaikh	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	27-08-2020 04:51:49	AnilYadav	switch issue cable reconnect after than working condition now. One camera not working gate side connection issue this complaint solve. One camera blur issues solve. all complaint solve by siddesh.
	21-08-2020 01:50:47	AnilYadav	9 DVR and 5 cameras offline. 9 DVR offline issue because switch Port not working. I do connect other port all dvr is online with 4 cameras. one camera conector is dead. I install other conector than camera working condition. All dvr and cameras working condition.