




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1752																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9930943918																								
Technician Name :	Anil Yadav		Technician Mobile :	8080922983																					
Ticket Type :	Complain	Date & Time :	27-08-2020 04:51:49																						
Vendor Details :																									
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	31-03-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	CCTV																								
Complain :	beep Sound coming in DVR																								
Technician Comment :	switch issue cable reconnect after than working condition now. One camera not working gate side connection issue this complaint solve. One camera blur issues solve. all complaint solve by siddesh.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	switch issue cable reconnect after than working condition now. One camera not working gate side connection issue this complaint solve. One camera blur issues solve. all complaint solve by siddesh.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-08-2020 07:24:54</td><td>AnilYadav</td><td>Completed</td><td>switch issue cable reconnect after than working condition now. One camera not working gate side connection issue this complaint solve. One camera blur issues solve. all complaint solve by siddesh.</td><td></td></tr><tr><td>28-08-2020 06:12:01</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>27-08-2020 04:51:49</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	28-08-2020 07:24:54	AnilYadav	Completed	switch issue cable reconnect after than working condition now. One camera not working gate side connection issue this complaint solve. One camera blur issues solve. all complaint solve by siddesh.		28-08-2020 06:12:01	AnilYadav	New		-	27-08-2020 04:51:49	AnilYadav	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	03-09-2020 01:23:23	YasinShaikh	cat6 cable 25 metres use 5th floor to 1st floor switch and one camera not working by Re connection working OK
	21-08-2020 01:50:47	AnilYadav	9 DVR and 5 cameras offline. 9 DVR offline issue because switch Port not working. I do connect other port all dvr is online with 4 cameras. one camera conector is dead. I install other conector than camera working condition. All dvr and cameras working condition.