




Vallabh Enterprises

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E : vallabhsecure@yahoo.co.in

Service Status Details : VE1724																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9930943918																								
Technician Name :	Anil Yadav		Technician Mobile :	8080922983																					
Ticket Type :	Complain	Date & Time :	21-08-2020 01:50:47																						
Vendor Details :																									
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	31-03-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	CCTV																								
Complain :	Online issue																								
Technician Comment :	9 DVR and 5 cameras offline. 9 DVR offline issue because switch Port not working. I do connect other port all dvr is online with 4 cameras. one camera conector is dead. I install other conector than camera working condition. All dvr and cameras working condition.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	9 DVR and 5 cameras offline. 9 DVR offline issue because switch Port not working. I do connect other port all dvr is online with 4 cameras. one camera conector is dead. I install other conector than camera working condition. All dvr and cameras working condition.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-08-2020 09:32:56</td><td>AnilYadav</td><td>Completed</td><td>9 DVR and 5 cameras offline. 9 DVR offline issue because switch Port not working. I do connect other port all dvr is online with 4 cameras. one camera conector is dead. I install other conector than camera working condition. All dvr and cameras working condition.</td><td></td></tr><tr><td>21-08-2020 01:50:54</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>21-08-2020 01:50:48</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-08-2020 09:32:56	AnilYadav	Completed	9 DVR and 5 cameras offline. 9 DVR offline issue because switch Port not working. I do connect other port all dvr is online with 4 cameras. one camera conector is dead. I install other conector than camera working condition. All dvr and cameras working condition.		21-08-2020 01:50:54	AnilYadav	New		-	21-08-2020 01:50:48	AnilYadav	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	03-09-2020 01:23:23	YasinShaikh	cat6 cable 25 metres use 5th floor to 1st floor switch and one camera not working by Re connection working OK
	27-08-2020 04:51:49	AnilYadav	switch issue cable reconnect after than working condition now. One camera not working gate side connection issue this complaint solve. One camera blur issues solve. all complaint solve by siddesh.