Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

Service Status Details : VE16384								
Priority :	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob. No. :	9930943918							
Technician Name :	Neeraj Chauhan			Technician Mobile :				
Ticket Type :	Complain Date & Tim		ne :	03-12-2025 12:32:37				
Vendor Details :								
Company Name/Client Name :	St Joseph Customer's Mobile :			9930943918	Name :	Levon	Levon	
Address:								
Mumbai,,,, Maharashtra								
AMC Details:								
Expiry Date :	31-03-2021 12:00:00			Type:	Non-Compr	Non-Comprehensive		
Product Name:	CCTV							
Complain :	1)Can see bus no 6 online but cannot see today's recording. Can see old recording 2)DVR 158 No recordings between 29th Nov Evening to 2nd Dec morning							
Technician Comment :								
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	Bus no 6 CMOS battery change DVR 159 kept under observation 158 dvr offline issue resolved 161 camera no.10 cabling done and reinstalled							
Status History:	Date Time		Technician Name		Status	Remark	Sign	
	10-12-2025 04:56:31		Neeraj Chauhan		Completed		-	
	08-12-2025 01:33:42		Neeraj Chauhan		New		-	
	06-12-2025 11:03:43 03-12-2025 12:32:53		Neeraj Chauhan		New		-	
			Neeraj Chauhan		New		-	
Previous Complain History :	Date Time	Technician Nar		Remark				
	12-12-2025 10:01:58	3 Atique S	Salmani	1st floor beep sound becz 16 nmbr camera was off now issue resolved working ok and 3rd floor allready no beep sound				
	09-12-2025 04:17:30 Neeraj Chauha		Chauhan	DVR 159 New 4 TB HDD install done Bus no 1 CMOS battery change				