

Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE16146					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9930943918				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	03-11-2025 03:06:33		
Vendor Details :					
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive	
Product Name :	CCTV				
Complain :	1)DVR 153 Camera 16 Disturbance 2)DVR 154 Camera 15 Disturbance 3)NVR 156 Cameras 3, 10, 12 NOT WORKING 4)DVR 159 Cameras PTZ NOT WORKING 5)NVR 166 Cameras 7, 8 NOT WORKING 6)TURF Cameras 9, 13, 14 NOT WORKING				
Technician Comment :	All complain solved ptz on under observation if again off need to new cabling from 7 floor poe swich and 2 class room 3 and 5 disturbance chned bnc issue resolved and turf faulty camera in service centr and also cable is too short reqired new cabling 50 55 metr approx with ip 66 box .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	All complain solved ptz on under observation if again off need to new cabling from 7 floor poe swich and 2 class room 3 and 5 disturbance chned bnc issue resolved and turf faulty camera in service centr and also cable is too short reqired new cabling 50 55 metr approx with ip 66 box .				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	03-11-2025 05:25:19	Atique Salmani	Completed	All complain solved ptz on under observation if again off need to new cabling from 7 floor poe swich and 2 class room 3 and 5 disturbance chned bnc issue resolved and turf faulty camera in service centr and also cable is too short required new cabling 50 55 metr approx with ip 66 box .	<i>Balappa</i>
	03-11-2025 05:25:19	Atique Salmani	Completed	All complain solved ptz on under observation if again off need to new cabling from 7 floor poe swich and 2 class room 3 and 5 disturbance chned bnc issue resolved and turf faulty camera in service centr and also cable is too short required new cabling 50 55 metr approx with ip 66 box .	<i>Balappa</i>
	03-11-2025 03:06:42	Atique Salmani	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	12-12-2025 10:01:58	Atique Salmani	1st floor beep sound becuz 16 nmbr camera was off now issue resolved working ok and 3rd floor allready no beep sound		
	09-12-2025 04:17:30	Neeraj Chauhan	DVR 159 New 4 TB HDD install done Bus no 1 CMOS battery change		