Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \mathbf{W}: \text{www.vallabhenterprises.com} \\ \mathbf{E}: \text{vallabhsecure@yahoo.co.in}$

| Service Status De | tails : VE16115 | | | | | | | |
|-----------------------------------|---|----------------------|----------------|--|--|-------------------|-------|-------|
| Priority: | Low | | | | | | | |
| Created By: | Admin - Apurva Vajaria | | | | | | | |
| Complaint Mob. No. : | 9930943918 | | | | | | | |
| Technician Name : | Atique Salmani | | | Technician Mobile 8080922984 : | | | | |
| Ticket Type : | Complain | Date & Time : | | 30-10-2025 11:30:23 | | | | |
| Vendor Details : | | | | | | | | |
| Company Name/Client Name : | St Joseph | Customer's Mobi : | le | 9930943918 | | Name: | Levon | |
| Address: | | | | | | | | |
| Mumbai,,,,Maharashtra | | | | | | | | |
| AMC Details : | | | | | | | | |
| Expiry Date : | 31-03-2021 12:00 | :00 | | Type: | | Non-Comprehensive | | |
| Product Name: | CCTV | | | | | | | |
| Complain : | 1)DVR_159 IP Camera PTZ 2)Turf IP Camera 13 3)Bus no 8 dvr view issue pending 4)1 camera view pending | | | | | | | |
| Technician Comment : | Ptz issue resolved 151 16 cameras working turf 13 nmbr camera ipc connector rushted so collect camera and also cable is too short need new cabling with ip 66 box . | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | |
| Remark: | Ptz issue resolved 151 16 cameras working turf 13 nmbr camera ipc connector rushted so collect camera and also cable is too short need new cabling with ip 66 box . | | | | | | | |
| Status History : | Date Time | Technician Name | | Status | | Remark | | Sign |
| | 30-10-2025 02:31:02 | Atique Salmani | | vaiting pares | Ptz issue resolved 151 16 cameras working turf 13 nmbr camera ipc connector rushted so collect camera and also cable is too short need new cabling with ip 66 box. | | t | Jan J |
| | 30-10-2025 02:31:02 | Atique Salmani | | vaiting pares | Ptz issue resolved 151 16 cameras working turf 13 nmbr camera ipc connector rushted so collect camera and also cable is too short need new cabling with ip 66 box. | | t | WY) |
| | 30-10-2025 11:30:31 | Atique Salmani | Ne | ew | | | | - |
| Previous Complain History : | Date Time | Technician Name | | Remark | | | | |
| | 12-12-2025 10:01:5 | 8 Atique Salmani | Atique Salmani | | 1st floor beep sound becz 16 nmbr camera was off now issue resolved working ok and 3rd floor allready no beep sound | | | |
| | 09-12-2025 04:17:3 | Neeraj Chauhan | | DVR 159 New 4 TB HDD install done Bus no 1 CMOS battery change | | | | |
| | | | | | | | | |