Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

0 1 0 = = =	•1 1774 = 04.0					
Service Status Det	aus : VE15918					
Priority:	Low					
Created By:	Admin - Apurva Vajaria					
Complaint Mob.	9930943918					
Technician Name	Siddhesh Chavan		Technician Me	hnician Mobile 8080922985		
Ticket Type :	Complain Date & Time:		30-09-2025 05:01:14			
Vendor Details :						
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	N	Name :	Levon
Address:						
Mumbai , , , , Mah	arashtra					
AMC Details :						
Expiry Date :	31-03-2021 12:00:00		Type:		Non-Comprehensive	
Product Name:	CCTV					
Complain:	1) dvr 161 5 camera were not working 2) 163 cameras 9, 11 and 14 not working					
Technician Comment :	163 DVR back gate 2camera cable issue need to change cable and 167 NVR back side ground cable need to change kg camera					
Complain Operator :	Desktop - Apurva Vajaria					
Remark:	163 DVR back gate 2camera cable issue need to change cable and 167 NVR back side ground cable need to change kg camera					
Status History :	Date Time	Technician Nam	e Status		Remark	Sign
	03-10-2025 05:59:4	3 Siddhesh Chavan	Work Pending	2camer to chan NVR ba cable n	163 DVR back gate 2camera cable issue need to change cable and 167 NVR back side ground cable need to change kg camera	
	03-10-2025 11:45:5	6 Siddhesh Chavan	New			-
	30-09-2025 05:01:2	4 Siddhesh Chavan	New			-
Previous Complain History	Date Time Technician Name Remark					
	12-12-2025 10:01:5		1st floor beep sound becz 16 nmbr camera was off now issue resolved working ok and 3rd floor allready no beep sound			
	09-12-2025 04:17:3	0 Neeraj Chauhan	DVR 159 New 4 TB HDD install done Bus no 1 CMOS battery change			