

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE15771 | | | | | | | | | | | | | | | | | | | | |
|---|---|---|----------------------------|-------------------|-------|-----------|-----------------|--------|---------------------|--------------|---|---------------------|--------------|--|---|---------------------|-----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9930943918 | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Siddhesh Chavan | | Technician Mobile : | 8080922985 | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 10-09-2025 05:12:37 | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | St Joseph | Customer's Mobile : | 9930943918 | Name : | Levon | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 31-03-2021 12:00:00 | | Type : | Non-Comprehensive | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | |
| Complain : | 1)Turf Camera 16 cabling need to do 2)KG out Camera 5 Camera 13 new need to install 3)NVR 167 Camera 4 and Camera 14 not working 4)DVR 165 IP camera 1 new need to install 5)NVR 151 Camera 9 need to check | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Remark : | Turf Camera 16 = cabling change and camera issue resolved KG out Camera 5 = new camera install ans working ok Camera 13 = camera service centre mai hai NVR 167 Camera 4 = camera no link issue camera take to office for checking and cable need to check Camera 14 = no recoding view so pending DVR 165 IP camera 1 = need to change camera bullet camera NVR 151 Camera 9 = camera offline issue resolved and gate side new poe switch install and old take to office | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-09-2025 01:31:43</td><td>Siddhesh Chavan</td><td>Completed</td><td></td><td>-</td></tr><tr><td>10-09-2025 05:14:35</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 11-09-2025 01:31:43 | Siddhesh Chavan | Completed | | - | 10-09-2025 05:14:35 | Siddhesh Chavan | New | | - |
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| 10-09-2025 05:14:35 | Siddhesh Chavan | New | | - | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-09-2025 11:19:19</td><td>ChandanYadav</td><td>NVR 151 camara no 9 camera working ok and required the 4 port switch. Cctv working ok</td></tr><tr><td>06-09-2025 11:17:25</td><td>ChandanYadav</td><td>Cakble fault change the Cakble 16 no camera.</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 06-09-2025 11:19:19 | ChandanYadav | NVR 151 camara no 9 camera working ok and required the 4 port switch. Cctv working ok | 06-09-2025 11:17:25 | ChandanYadav | Cakble fault change the Cakble 16 no camera. | | | | | | |
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