## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

E: valiabhsecure@yanoo.co.in								
Service Status De	tails : VE15733							
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob. No. :	9930943918							
Technician Name :	Chandan Yadav			Tec	Technician Mobile : 98332			
Ticket Type :	Complain Date & Time :			06-0	06-09-2025 11:17:25			
Vendor Details :								
Company Name/Client Name :	St Joseph	Custom:	er's Mobile	993	9930943918		Name :	Levon
Address:								
Mumbai , , , , Mal	harashtra							
AMC Details :	_							
Expiry Date :	31-03-2021 12:00:00			Type:			Non-Comprehensive	
Product Name :	CCTV							
Complain:	turf camera no. 16 not working Since 1st September 7.40 pm							
Technician Comment :	Cakble fault change the Cakble 16 no camera.							
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	Cakble fault change the Cakble 16 no camera.							
<b>Status History :</b>	Date Time		Technician Name		Status		Remark	Sign
	06-09-2025 11:21:57		ChandanYa	adav	Completed	Cakble fault change the Cakble 16 no camera.		A Vida
	06-09-2025 11:17:41		ChandanYadav		New			-
Previous Complain	Date Time	Technician Name			Remark			
History :	10-09-2025 05:12:37	C		Turf Camera 16 = cabling change and camera issue resolved KG out Camera 5 = new camera install ans working ok Camera 13 = camera service centre mai hai NVR 167 Camera 4 = camera no link issue camera take to office for checking and cable need to check Camera 14 = no recoding view so pending DVR 165 IP camera 1 = need to change camera bullet camera NVR 151 Camera 9 = camera offline issue resolved and gate side new poe switch install and old take to office				
	06-09-2025 11:19:19			NVR 151 camara no 9 camera working ok and required the 4 port switch. Cctv working ok $$				