

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE15682																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9930943918																			
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																
Ticket Type :	Complain	Date & Time :	30-08-2025 05:03:55																	
Vendor Details :																				
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive																
Product Name :	CCTV																			
Complain :	School and turf many cameras issue need to check																			
Technician Comment :																				
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	NVR 151 Camera 9: Cable to be put via route told by Mr David on Tuesday 26th Aug done by 53 metr cabling done ???? DVR 153 Camera 3: Alignment / shifting to be done due to a cupboard being placed in the corridor done ???? by shift DVR 163 Cameras 7 and 8 : Disturbance done ???? DVR 165 IP Camera 1: Taken out service center NVR 167 IP Camera 4: Not working done ???? KG OUT Camera 3: Facing Wrong Direction Alignment was shifted by team who visited on 20th August around 12.50pm done ???? Camera 5: Not working / Taken out service center Turf IP Camera 8: Blurry and alignment needed done ???? IP Camera 9: Camera image foggy also alignment needed done ???? IP Camera 15: Facing Wrong Direction Alignment was shifted by team who visited turf on 20th August around 6.30pm done ????																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-09-2025 01:30:42</td><td>Atique Salmani</td><td>Completed</td><td></td><td>-</td></tr><tr><td>30-08-2025 05:04:01</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	11-09-2025 01:30:42	Atique Salmani	Completed		-	30-08-2025 05:04:01	Atique Salmani	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	10-09-2025 05:12:37	Siddhesh Chavan	Turf Camera 16 = cabling change and camera issue resolved KG out Camera 5 = new camera install ans working ok Camera 13 = camera service centre mai hai NVR 167 Camera 4 = camera no link issue camera take to office for checking and cable need to check Camera 14 = no recoding view so pending DVR 165 IP camera 1 = need to change camera bullet camera NVR 151 Camera 9 = camera offline issue resolved and gate side new poe switch install and old take to office
	06-09-2025 11:19:19	ChandanYadav	NVR 151 camara no 9 camera working ok and required the 4 port switch. Cctv working ok