

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE15598</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9930943918																			
<b>Technician Name :</b>	Pravin Jagade		<b>Technician Mobile :</b>	7262044153																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	20-08-2025 11:45:08																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive																
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	1)NVR 151 camera 9 not working 2)KG DVR off issue 3)KG out Camera 5 not working 4)DVR 165 - 1 IP Camera not working 5)NVR 167 camera 14 not working 6)NVR 167 camera 11 hanging issue																			
<b>Technician Comment :</b>																				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	1)NVR 151 camera 9 not working. Cable not found 2)KG DVR off issue resolve done all camera working. 3)KG out Camera 5 not working pending 4)DVR 165 - 1 IP Camera not working camera faulty and 4x4 need to change. 5)NVR 167 camera 14 not working issue resolve connect change. 6)NVR 167 camera 11 hanging issue resolve done angle set. 7)Turf - 1 repaired camera install. 2 camera faulty 1 camera cable faulty 20 to 25 mtr approx																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-08-2025 11:37:29</td><td>PravinJagade</td><td>Completed</td><td></td><td>-</td></tr><tr><td>20-08-2025 11:45:14</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-08-2025 11:37:29	PravinJagade	Completed		-	20-08-2025 11:45:14	PravinJagade	New		-
Date Time	Technician Name	Status	Remark	Sign																
21-08-2025 11:37:29	PravinJagade	Completed		-																
20-08-2025 11:45:14	PravinJagade	New		-																
<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-09-2025 05:12:37</td><td>Siddhesh Chavan</td><td>Turf Camera 16 = cabling change and camera issue resolved KG out Camera 5 = new camera install ans working ok Camera 13 = camera service centre mai hai NVR 167 Camera 4 = camera no link issue camera take to office for checking and cable need to check Camera 14 = no recoding view so pending DVR 165 IP camera 1 = need to change camera bullet camera NVR 151 Camera 9 = camera offline issue resolved and gate side new poe switch install and old take to office</td></tr><tr><td>06-09-2025 11:19:19</td><td>ChandanYadav</td><td>NVR 151 camara no 9 camera working ok and required the 4 port switch. Cctv working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	10-09-2025 05:12:37	Siddhesh Chavan	Turf Camera 16 = cabling change and camera issue resolved KG out Camera 5 = new camera install ans working ok Camera 13 = camera service centre mai hai NVR 167 Camera 4 = camera no link issue camera take to office for checking and cable need to check Camera 14 = no recoding view so pending DVR 165 IP camera 1 = need to change camera bullet camera NVR 151 Camera 9 = camera offline issue resolved and gate side new poe switch install and old take to office	06-09-2025 11:19:19	ChandanYadav	NVR 151 camara no 9 camera working ok and required the 4 port switch. Cctv working ok						
Date Time	Technician Name	Remark																		
10-09-2025 05:12:37	Siddhesh Chavan	Turf Camera 16 = cabling change and camera issue resolved KG out Camera 5 = new camera install ans working ok Camera 13 = camera service centre mai hai NVR 167 Camera 4 = camera no link issue camera take to office for checking and cable need to check Camera 14 = no recoding view so pending DVR 165 IP camera 1 = need to change camera bullet camera NVR 151 Camera 9 = camera offline issue resolved and gate side new poe switch install and old take to office																		
06-09-2025 11:19:19	ChandanYadav	NVR 151 camara no 9 camera working ok and required the 4 port switch. Cctv working ok																		