



# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE15494</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9930943918				
<b>Technician Name :</b>	Pravin Jagade		<b>Technician Mobile :</b>	7262044153	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	05-08-2025 04:13:58		
<b>Vendor Details :</b>					
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive	
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	1)Turf camera no. 1 hanging issue 2)KG out camera no 7 Disturbance (was reported and checked earlier too 3)Camera no 5 Dull and blur 4)DVR 163 Cameras 5, 7 and 8 Disturbance (Waves)				
<b>Technician Comment :</b>	1)Turf camera no. 1 hanging issue resolve done 2)KG out camera no. 7 Disturbance resolve bnc change. 3)Camera no. 5 Dull and blur issue resolve done. 4)DVR 163 Cameras 5, 7 and 8 Disturbance issue resolve 5)DVR 159 Camera no. 15 Disturbance resolve done. 6)DVR 155 Camera no. 7 Disturbance issue resolve done				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	1)Turf camera no. 1 hanging issue resolve done 2)KG out camera no. 7 Disturbance resolve bnc change. 3)Camera no. 5 Dull and blur issue resolve done. 4)DVR 163 Cameras 5, 7 and 8 Disturbance issue resolve 5)DVR 159 Camera no. 15 Disturbance resolve done. 6)DVR 155 Camera no. 7 Disturbance issue resolve done				

<b>Status History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Status</b>	<b>Remark</b>	<b>Sign</b>
	05-08-2025 04:16:50	PravinJagade	Completed	1)Turf camera no. 1 hanging issue resolve done 2)KG out camera no. 7 Disturbance resolve bnc change. 3)Camera no. 5 Dull and blur issue resolve done. 4)DVR 163 Cameras 5, 7 and 8 Disturbance issue resolve 5)DVR 159 Camera no. 15 Disturbance resolve done. 6)DVR 155 Camera no. 7 Disturbance issue resolve done	
	05-08-2025 04:16:49	PravinJagade	Completed	1)Turf camera no. 1 hanging issue resolve done 2)KG out camera no. 7 Disturbance resolve bnc change. 3)Camera no. 5 Dull and blur issue resolve done. 4)DVR 163 Cameras 5, 7 and 8 Disturbance issue resolve 5)DVR 159 Camera no. 15 Disturbance resolve done. 6)DVR 155 Camera no. 7 Disturbance issue resolve done	
	05-08-2025 04:14:08	PravinJagade	New		-
<b>Previous Complain History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>		
	10-09-2025 05:12:37	Siddhesh Chavan	Turf Camera 16 = cabling change and camera issue resolved KG out Camera 5 = new camera install ans working ok Camera 13 = camera service centre mai hai NVR 167 Camera 4 = camera no link issue camera take to office for checking and cable need to check Camera 14 = no recoding view so pending DVR 165 IP camera 1 = need to change camera bullet camera NVR 151 Camera 9 = camera offline issue resolved and gate side new poe switch install and old take to office		
	06-09-2025 11:19:19	ChandanYadav	NVR 151 camara no 9 camera working ok and required the 4 port switch. Cctv working ok		