# Vallabh Enterprises

| Service Status Details : VE1517 | | | | | |
|---|---|---|---|---|---|
| **Priority :** | Low | | | | |
| **Created By :** | Admin - Apurva Vajaria | | | | |
| **Complaint Mob. No. :** | 9930943918 | | | | |
| **Technician Name :** | Anil Yadav | | **Technician Mobile :** | 8080922983 | |
| **Ticket Type :** | Complain | **Date & Time :** | 04-07-2020 11:17:07 | | |
| **Vendor Details :** | | | | | |
| Company Name/Client Name : | St Joseph | Customer's Mobile : | 9930943918 | Name : | Levon |
| **Address :** | | | | | |
| Mumbai , , , , Maharashtra | | | | | |
| **AMC Details :** | | | | | |
| Expiry Date : | 31-03-2020 12:00:00 | | Type : | Non-Comprehensive | |
| **Product Name :** | CCTV | | | | |
| **Complain :** | nvr it shows no camera connected and in sadp tool also camera not showing | | | | |
| **Technician Comment :** | 1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR. | | | | |
| **Complain Operator :** | Desktop - Apurva Vajaria | | | | |
| **Remark :** | 1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR. | | | | |

| **Status History :** | | | | | |
|---|---|---|---|---|---|
| | Date Time | Technician Name | Status | Remark | Sign |
| | 09-07-2020 12:23:41 | AnilYadav | Completed | 1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR. |  |
| | 08-07-2020 12:41:53 | AnilYadav | New | | - |
| | 04-07-2020 11:18:24 | AnilYadav | New | | - |
| | 04-07-2020 11:17:08 | AnilYadav | New | | - |

| **Previous Complain History :** | | | |
|---|---|---|---|
| | Date Time | Technician Name | Remark |
| | 05-06-2020 02:45:49 | Siddhesh Chavan | Remove fisheye camera and nvr..... |
| | 02-06-2020 03:20:11 | Siddhesh Chavan | Sim Card Handover to Levon Sir |