

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE15102</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                              |                            |                   |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|-------------------|-------|-----------|-----------------|--------|---------------------|----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|----------------|-----------------------------------------------------------------------------------------|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                              |                            |                   |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                              |                            |                   |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
| <b>Complaint Mob. No. :</b>             | 9930943918                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                              |                            |                   |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
| <b>Technician Name :</b>                | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                              | <b>Technician Mobile :</b> | 8080922965        |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                                                                                                                                                                     | 25-06-2025 01:18:14        |                   |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                              |                            |                   |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
| Company Name/Client Name :              | St Joseph                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Customer's Mobile :                                                                                                                                                                          | 9930943918                 | Name :            | Levon |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                              |                            |                   |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                              |                            |                   |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                              |                            |                   |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
| Expiry Date :                           | 31-03-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                              | Type :                     | Non-Comprehensive |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                              |                            |                   |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
| <b>Complain :</b>                       | 1)Between steps 1 camera demo 2)Replacement camera need to install at main gate side facing 3)Backside bunglow 2 camera shift above side need to check cable first for shift                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                              |                            |                   |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
| <b>Technician Comment :</b>             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                              |                            |                   |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                              |                            |                   |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
| <b>Remark :</b>                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                              |                            |                   |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-06-2025 01:18:30</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                              |                            |                   |       | Date Time | Technician Name | Status | Remark              | Sign           | 25-06-2025 01:18:30                                                                                                                                                                          | Ravi Rajbhar        | New            |                                                                                         | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                                                                                                                                                                       | Remark                     | Sign              |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
| 25-06-2025 01:18:30                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                                                                                                                          |                            | -                 |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-08-2025 12:56:26</td><td>Atique Salmani</td><td>0.57 is blurr need to changed can't remooved becز mach going on 0.54 offline collect for chek water insidee bullet camera And replacement camera installed main gate set angel . Working ok.</td></tr><tr><td>31-07-2025 10:33:12</td><td>Atique Salmani</td><td>In 151 nvr main gate camera 19 metr condute cabling done with new ip 66 box working ok.</td></tr></tbody></table> |                                                                                                                                                                                              |                            |                   |       | Date Time | Technician Name | Remark | 02-08-2025 12:56:26 | Atique Salmani | 0.57 is blurr need to changed can't remooved becز mach going on 0.54 offline collect for chek water insidee bullet camera And replacement camera installed main gate set angel . Working ok. | 31-07-2025 10:33:12 | Atique Salmani | In 151 nvr main gate camera 19 metr condute cabling done with new ip 66 box working ok. |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                                                                                                                                                                                       |                            |                   |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
| 02-08-2025 12:56:26                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 0.57 is blurr need to changed can't remooved becز mach going on 0.54 offline collect for chek water insidee bullet camera And replacement camera installed main gate set angel . Working ok. |                            |                   |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |
| 31-07-2025 10:33:12                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | In 151 nvr main gate camera 19 metr condute cabling done with new ip 66 box working ok.                                                                                                      |                            |                   |       |           |                 |        |                     |                |                                                                                                                                                                                              |                     |                |                                                                                         |   |