




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE14726																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9930943918																			
Technician Name :	Rahul Mhapralkar		Technician Mobile :	9168762949																
Ticket Type :	Complain	Date & Time :	15-05-2025 11:40:52																	
Vendor Details :																				
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive																
Product Name :	CCTV																			
Complain :	NVR 166 6 cameras NVR 167 8 cameras Not working																			
Technician Comment :	16 cameras offline problem resolved in 5th floor and 7th floor power disconnect, connect to the power and problem solved																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	16 cameras offline problem resolved in 5th floor and 7th floor power disconnect, connect to the power and problem solved																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-05-2025 01:01:02</td><td>Rahul Mhapralkar</td><td>Completed</td><td>16 cameras offline problem resolved in 5th floor and 7th floor power disconnect, connect to the power and problem solved</td><td></td></tr><tr><td>15-05-2025 11:41:01</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	15-05-2025 01:01:02	Rahul Mhapralkar	Completed	16 cameras offline problem resolved in 5th floor and 7th floor power disconnect, connect to the power and problem solved		15-05-2025 11:41:01	Rahul Mhapralkar	New		-
Date Time	Technician Name	Status	Remark	Sign																
15-05-2025 01:01:02	Rahul Mhapralkar	Completed	16 cameras offline problem resolved in 5th floor and 7th floor power disconnect, connect to the power and problem solved																	
15-05-2025 11:41:01	Rahul Mhapralkar	New		-																
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-07-2025 11:23:55</td><td>Neeraj Chauhan</td><td>Power supply changed issue resolved and faulty collected</td></tr><tr><td>30-06-2025 05:27:09</td><td>Atique Salmani</td><td>Gate side one cameras reinstalled with changed 4*4 box and both side vedeo baloon dc pin working ok.153 2nd 4 floor corridor 154 cameranmbr 6 7 floor corridor angel set Gate side one cameras reinstalled with changed 4*4 box and both side vedeo baloon dc pin working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	01-07-2025 11:23:55	Neeraj Chauhan	Power supply changed issue resolved and faulty collected	30-06-2025 05:27:09	Atique Salmani	Gate side one cameras reinstalled with changed 4*4 box and both side vedeo baloon dc pin working ok.153 2nd 4 floor corridor 154 cameranmbr 6 7 floor corridor angel set Gate side one cameras reinstalled with changed 4*4 box and both side vedeo baloon dc pin working ok.						
Date Time	Technician Name	Remark																		
01-07-2025 11:23:55	Neeraj Chauhan	Power supply changed issue resolved and faulty collected																		
30-06-2025 05:27:09	Atique Salmani	Gate side one cameras reinstalled with changed 4*4 box and both side vedeo baloon dc pin working ok.153 2nd 4 floor corridor 154 cameranmbr 6 7 floor corridor angel set Gate side one cameras reinstalled with changed 4*4 box and both side vedeo baloon dc pin working ok.																		