

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14429</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                             |                                                                                                |                                                                                       |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------|-----------|-----------------|--------|---------------------|-----------------|----------------------------------------------------------------------------|---------------------|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                             |                                                                                                |                                                                                       |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                             |                                                                                                |                                                                                       |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9930943918                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                             |                                                                                                |                                                                                       |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| <b>Technician Name :</b>                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                             | <b>Technician Mobile :</b>                                                                     | 8080922985                                                                            |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                                                                                                                                                                                    | 05-04-2025 05:15:03                                                                            |                                                                                       |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                             |                                                                                                |                                                                                       |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| Company Name/Client Name :              | St Joseph                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Customer's Mobile :                                                                                                                                                                                         | 9930943918                                                                                     | Name :                                                                                | Levon |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                             |                                                                                                |                                                                                       |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                             |                                                                                                |                                                                                       |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                             |                                                                                                |                                                                                       |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| Expiry Date :                           | 31-03-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                             | Type :                                                                                         | Non-Comprehensive                                                                     |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                             |                                                                                                |                                                                                       |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| <b>Complain :</b>                       | 1)161 camera no. Video issue 2)Main gate and back side camera bracket fitting need to check                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                             |                                                                                                |                                                                                       |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| <b>Technician Comment :</b>             | 161 camera no 2 video issue resoved main gate and back gate fitting check ane update Levon Sir                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                             |                                                                                                |                                                                                       |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                             |                                                                                                |                                                                                       |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| <b>Remark :</b>                         | 161 camera no 2 video issue resoved main gate and back gate fitting check ane update Levon Sir                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                             |                                                                                                |                                                                                       |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-04-2025 05:19:39</td><td>Siddhesh Chavan</td><td>Completed</td><td>161 camera no 2 video issue resoved main gate and back gate fitting check ane update Levon Sir</td><td></td></tr><tr><td>05-04-2025 05:15:10</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>                      |                                                                                                                                                                                                             |                                                                                                |                                                                                       |       | Date Time | Technician Name | Status | Remark              | Sign            | 05-04-2025 05:19:39                                                        | Siddhesh Chavan     | Completed       | 161 camera no 2 video issue resoved main gate and back gate fitting check ane update Levon Sir                                                                                                              |  | 05-04-2025 05:15:10 | Siddhesh Chavan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                                                                                                                                                                                      | Remark                                                                                         | Sign                                                                                  |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| 05-04-2025 05:19:39                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                                                                                                                                                                                                   | 161 camera no 2 video issue resoved main gate and back gate fitting check ane update Levon Sir |  |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| 05-04-2025 05:15:10                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                                                                                                                                         |                                                                                                | -                                                                                     |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-04-2025 05:00:29</td><td>Siddhesh Chavan</td><td>ground 2 camera sifting done in bracket and back side camera issue resoved</td></tr><tr><td>31-03-2025 05:04:14</td><td>Siddhesh Chavan</td><td>Bus no 8 system check need to need to check battery Bangla outside camera issue, resolve, change, camera and old camera Take school Dvr 158 camera no 11 power and video check working ok under observation</td></tr></tbody></table> |                                                                                                                                                                                                             |                                                                                                |                                                                                       |       | Date Time | Technician Name | Remark | 08-04-2025 05:00:29 | Siddhesh Chavan | ground 2 camera sifting done in bracket and back side camera issue resoved | 31-03-2025 05:04:14 | Siddhesh Chavan | Bus no 8 system check need to need to check battery Bangla outside camera issue, resolve, change, camera and old camera Take school Dvr 158 camera no 11 power and video check working ok under observation |                                                                                       |                     |                 |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                                                                                                                                                                                      |                                                                                                |                                                                                       |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| 08-04-2025 05:00:29                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | ground 2 camera sifting done in bracket and back side camera issue resoved                                                                                                                                  |                                                                                                |                                                                                       |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |
| 31-03-2025 05:04:14                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Bus no 8 system check need to need to check battery Bangla outside camera issue, resolve, change, camera and old camera Take school Dvr 158 camera no 11 power and video check working ok under observation |                                                                                                |                                                                                       |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                                                                                                                             |                                                                                       |                     |                 |     |  |   |