

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE14110																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9930943918																								
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																					
Ticket Type :	Complain	Date & Time :	19-02-2025 01:49:58																						
Vendor Details :																									
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive																					
Product Name :	CCTV																								
Complain :	1)KG Out 2 camera need to shift on pole 2)Bus no. 11 beep sound 3)NVR 167 1 Camera in the 7th floor file room not working since 6th Feb (With 1 IP Dome camera need to send) 4)IP camera 13 in NVR 156, Not working 5)KG 2 new IP camera in classroom																								
Technician Comment :																									
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	1)KG Outside 2 camera shift work Done 2)Bus no. 11 beep sound issue resolved 3)NVR 167 1 Camera in the 7th floor file room issue resolved With 1 IP Dome camera changed 4)IP camera 13 in NVR 156 issue resolved 5)KG 2 new IP camera in classroom Also light of cameras continuously ON (hitting on children's Eyes)(In this 2 cameras also need to check audio) issue resolved																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-02-2025 11:44:58</td><td>Ravi Rajbhar</td><td>Completed</td><td></td><td>-</td></tr><tr><td>19-02-2025 01:50:51</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>19-02-2025 01:50:38</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-02-2025 11:44:58	Ravi Rajbhar	Completed		-	19-02-2025 01:50:51	Ravi Rajbhar	New		-	19-02-2025 01:50:38	Ravi Rajbhar	New		-
Date Time	Technician Name	Status	Remark	Sign																					
20-02-2025 11:44:58	Ravi Rajbhar	Completed		-																					
19-02-2025 01:50:51	Ravi Rajbhar	New		-																					
19-02-2025 01:50:38	Ravi Rajbhar	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-04-2025 05:00:29</td><td>Siddhesh Chavan</td><td>ground 2 camera sifting done in bracket and back side camera issue resoved</td></tr><tr><td>05-04-2025 05:15:03</td><td>Siddhesh Chavan</td><td>161 camera no 2 video issue resoved main gate and back gate fitting check ane update Levon Sir</td></tr></tbody></table>					Date Time	Technician Name	Remark	08-04-2025 05:00:29	Siddhesh Chavan	ground 2 camera sifting done in bracket and back side camera issue resoved	05-04-2025 05:15:03	Siddhesh Chavan	161 camera no 2 video issue resoved main gate and back gate fitting check ane update Levon Sir											
Date Time	Technician Name	Remark																							
08-04-2025 05:00:29	Siddhesh Chavan	ground 2 camera sifting done in bracket and back side camera issue resoved																							
05-04-2025 05:15:03	Siddhesh Chavan	161 camera no 2 video issue resoved main gate and back gate fitting check ane update Levon Sir																							