

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14061</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                |                            |                   |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|----------------------------|-------------------|-------|-----------|-----------------|--------|---------------------|-----------------|----------------------------------------------------------------------------|---------------------|-----------------|------------------------------------------------------------------------------------------------|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                |                            |                   |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                |                            |                   |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9930943918                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                |                            |                   |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>                | Anil Yadav                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                | <b>Technician Mobile :</b> | 8090436743        |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b>                                                                       | 13-02-2025 11:29:22        |                   |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                |                            |                   |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| Company Name/Client Name :              | St Joseph                                                                                                                                                                                                                                                                                                                                                                                                                           | Customer's Mobile :                                                                            | 9930943918                 | Name :            | Levon |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                |                            |                   |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                |                            |                   |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                |                            |                   |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| Expiry Date :                           | 31-03-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                | Type :                     | Non-Comprehensive |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                |                            |                   |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                       | 1)NVR 167 1 Camera in the 7th floor file room not working since 6th Feb 2)Bus no. 11 beep sound issue                                                                                                                                                                                                                                                                                                                               |                                                                                                |                            |                   |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>             |                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                |                            |                   |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                |                            |                   |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                         |                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                |                            |                   |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-02-2025 12:05:58</td><td>Anil Yadav</td><td>New</td><td></td><td>-</td></tr><tr><td>14-02-2025 12:04:42</td><td>Anil Yadav</td><td>New</td><td></td><td>-</td></tr><tr><td>13-02-2025 04:49:33</td><td>Anil Yadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>                    |                                                                                                |                            |                   |       | Date Time | Technician Name | Status | Remark              | Sign            | 15-02-2025 12:05:58                                                        | Anil Yadav          | New             |                                                                                                | - | 14-02-2025 12:04:42 | Anil Yadav | New |  | - | 13-02-2025 04:49:33 | Anil Yadav | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                                                         | Remark                     | Sign              |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| 15-02-2025 12:05:58                     | Anil Yadav                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                            |                            | -                 |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| 14-02-2025 12:04:42                     | Anil Yadav                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                            |                            | -                 |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| 13-02-2025 04:49:33                     | Anil Yadav                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                            |                            | -                 |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-04-2025 05:00:29</td><td>Siddhesh Chavan</td><td>ground 2 camera sifting done in bracket and back side camera issue resoved</td></tr><tr><td>05-04-2025 05:15:03</td><td>Siddhesh Chavan</td><td>161 camera no 2 video issue resoved main gate and back gate fitting check ane update Levon Sir</td></tr></tbody></table> |                                                                                                |                            |                   |       | Date Time | Technician Name | Remark | 08-04-2025 05:00:29 | Siddhesh Chavan | ground 2 camera sifting done in bracket and back side camera issue resoved | 05-04-2025 05:15:03 | Siddhesh Chavan | 161 camera no 2 video issue resoved main gate and back gate fitting check ane update Levon Sir |   |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                                                         |                            |                   |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| 08-04-2025 05:00:29                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                     | ground 2 camera sifting done in bracket and back side camera issue resoved                     |                            |                   |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |
| 05-04-2025 05:15:03                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                     | 161 camera no 2 video issue resoved main gate and back gate fitting check ane update Levon Sir |                            |                   |       |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                                                |   |                     |            |     |  |   |                     |            |     |  |   |