Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

Service Status Details : VE1391								
Priority:	High							
Created By:	Admin - Apurva Vajaria							
Complaint Mob.	9930943918							
Technician Name :	Sachin Pawar			Teo:	echnician Mobile 8080922981			
Ticket Type :	Complain Date & Time :			17-03-2020 12:25:41				
Vendor Details :								
Company Name/Client Name :	St Joseph	Customer's Mobile :		9930943918		Name :	Levon	
Address:								
Mumbai,,,, Maharashtra								
AMC Details :								
Expiry Date :	31-03-2020 12:00:00			Type:		Non-Comprehensive		
Product Name:	CCTV							
Complain:	IP Cameras not showing online 3DVR and 1 NVR around 10 IP cameras are not working							
Technician Comment :	1st floor to 5th floor switch wire one pair is faulty so crimp other pair and working ok							
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	1st floor to 5th floor switch wire one pair is faulty so crimp other pair and working ok							
Status History:	Date Time		Technician Name		Status	Remark S		Sign
	17-03-2020 06:40:46		SachinPawar		Completed	1st floor to 5th floor switch wire one pair is faulty so crimp other pair and working ok		
	17-03-2020 12:38:39 17-03-2020 12:25:41		SachinPawar		New	-		-
			SachinPawar		New			-
Previous	Date Time	Date Time Tec			Remark			
Complain History :	04-07-2020 11:17:07 Anil		sc IP		1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.			
	05-06-2020 02:45:4	Siddhesh Cha		Remove fisheye camera and nvr				